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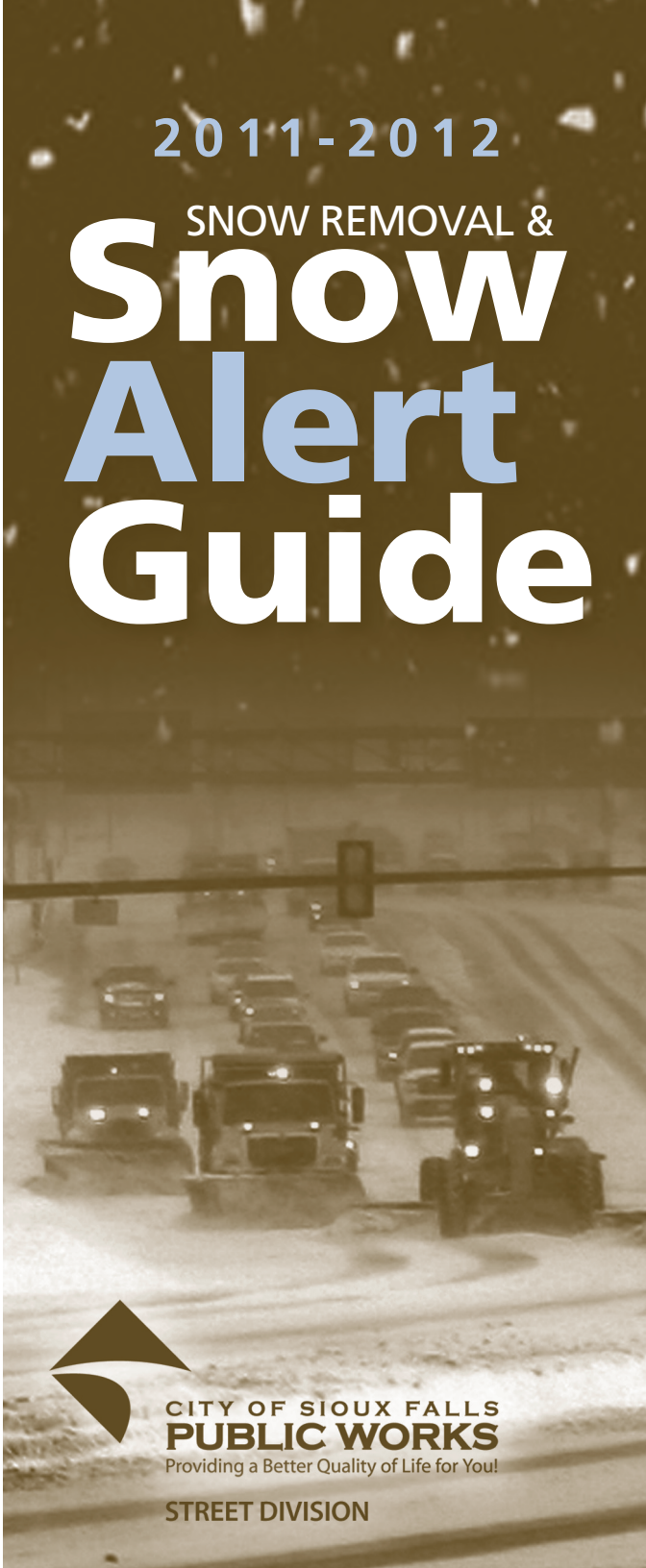
Postal Customer

City of Sioux Falls  
Office of Public Works, Street Division  
1000 East Chambers Street, PO Box 7402  
Sioux Falls, SD 57117-7402

2011-2012  
SNOW REMOVAL &  
**Snow Alert Guide**



*Please keep this brochure  
for future reference!*



2011-2012

SNOW REMOVAL &  
**Snow Alert Guide**



**CITY OF SIOUX FALLS  
PUBLIC WORKS**  
Providing a Better Quality of Life for You!

**STREET DIVISION**

**A Message from Mayor Mike Huether**



*Winter weather is right around the corner and your City of Sioux Falls is fully prepared. Encouraging you and your family to have safe passageways remains our steadfast pledge. However, we cannot do it alone and we need your support as well! Please be neighborly and shovel your sidewalks, clear your fire hydrants, and assist those who need a helping hand. Last but not least, move your vehicle so our snowplow team can clear those streets effectively. Make it a safe and great winter.*

**NEWS FLASH! NEWS FLASH! NEWS FLASH!**

**City Snow Removal Crews  
Need Your Help!**

**E**xpect snow plows to make unanticipated maneuvers such as backing up and making wide turns. The amber warning lights on snow removal equipment are there to alert motorists and remind them to yield the right of way.

- Stay at least 70 feet (four car lengths) back, when you are following behind snow plows and other snow removal equipment, so the maintenance vehicle driver can see you. Remember that plow drivers have limited vision from inside their vehicles.
- Don't travel beside snow plows or other snow removal equipment. They can be driven sideways very easily by the force of the snow on the plow blade.
- Don't drive through "whiteouts" caused by plowing or high cross winds. It is easy to become disoriented and lose control of your vehicle.
- Be patient. City crews are working to make the streets safer for everyone.
- Keep the full approach and exits to your mailbox clear of ice and snow. The Postal Service depends on you to meet postal requirements regarding delivery and collection of mail to curbside boxes.
- Don't shovel or blow snow from sidewalks, crosswalks, driveways, or parking lots onto public streets at anytime before or after the street has been plowed. It is a violation of City Ordinance and may result in a fine.



**SCOOP IT PROGRAM**

The Scoop It program is available again this year to low income or disabled individuals who are unable to shovel their own snow. Eligible persons must live within the Sioux Falls city limits, must be elderly or disabled and unable to afford to pay someone to shovel their walks, or have no other means of getting the snow shoveled (ex: family, neighbor). Those interested in receiving the service must complete an application form, available by calling 211 or 339-4357, which must be submitted every two years.

To be put on the list, dial 211 or 339-4357 when it stops snowing. You must call the HELP!Line after each snowfall to place your name on the list again. The 211 HELP!Line is available 24 hours a day. The snow removal crew will make every effort to be out to shovel within 48 hours, weather permitting. Only driveways and sidewalks will be shoveled—no decks, roofs, cleaning off cars, etc.

The 211 HELP!Line received 1,288 calls related to the Scoop It program between September of 2009 and April of 2011. 180 people were assisted throughout the season by this program!

**NOTICE TO REMOVE  
SNOW AND ICE FROM  
SIDEWALKS**

You must remove snow and ice from sidewalks and crosswalks adjoining your property within 48 hours after an accumulation of snowfall or ice. If you fail to clear them within 72 hours, you are subject to a fine and a bill from the City to complete the work.

Contact the Community Development Office at 367-8171 to report a sidewalk snow removal complaint.

## Emergency Snow Routes

If you park on an Emergency Snow Route be especially aware of weather conditions. After two inches of snow has fallen (day or night), the Street Division may plow. **All vehicles parked on Emergency Snow Routes are subject to ticketing and towing.** Remove your vehicle to avoid the \$35 ticket and additional towing and storage charges. Information relative to towed vehicles should be requested from the Police Department Information Desk at (605) 367-7212. Questions about parking tickets should be directed to the City Accounting Office at (605) 367-8871.

Although the Street Division will attempt to warn the public through the media, it may not be possible to give significant notice ahead of snow removal. Tune to CityLink Channel 16, [www.siouxfalls.org](http://www.siouxfalls.org) and local media outlets for the most current information.

## Secondary Snow Routes

These routes are mainly in residential areas and were designated to allow the public better access to Emergency Snow Routes during extreme winter conditions. If you have questions concerning the designation of your street, contact the City Street Division at 367-8255 or visit [www.siouxfalls.org/snow](http://www.siouxfalls.org/snow) and locate your street on our new interactive Emergency Snow Route Map.



## Snow Alert Regulations

A Snow Alert will be declared if the City plans to plow all streets. At this time, parking restrictions will go into effect in Zones 1, 2 and 3. **Vehicles on the streets will be subject to ticketing and towing when a snow alert has been issued.**

### Zone 1. (Downtown)

- Area is bounded by Minnesota Avenue on the west, 3rd Avenue on the east, 14th Street on the south, 4th Street on the north, and includes Phillips Avenue from Falls Park Drive to 5th Street, Main Avenue from McCellan Street to 4th Street, 6th Street from Weber Avenue to Phillips Avenue, 8th Street from Phillips Avenue to Cliff Avenue and Reid, Franklin, Indiana, and Fairfax between 8th and 10th Streets.
- Residents will be notified through the media when snow plowing will begin.
- Vehicles will be ticketed and towed between the hours of 1 a.m. and 6 a.m. in the morning.
- No snow from sidewalks may be deposited on streets once they have been cleared.



### Zone 2. (Core Area)

- Area is bounded by Western Avenue on the west, Cliff Avenue on the east, Russell Street on the north and 33rd Street on the south.
- North-south streets will be plowed during the daytime from 8 a.m. (morning) to 5 p.m. (afternoon).
- East-west streets will be plowed at night from 8 p.m. (evening) to 5 a.m. (morning).
- Plowing may begin at any time between the above stated hours.
- During plowing hours, all vehicles parked in violation will be ticketed and are subject to towing.
- There is no parking on Emergency Snow Routes.
- You may resume parking on Zone 2 streets after they have been plowed curb to curb.

### Zone 3. (Remainder of City)

- No parking, day or night, on any public street, including Emergency Snow Routes, until all snow removal is complete.
- You may resume parking on Zone 3 streets after they have been plowed curb to curb.

## FOR THE LATEST INFORMATION

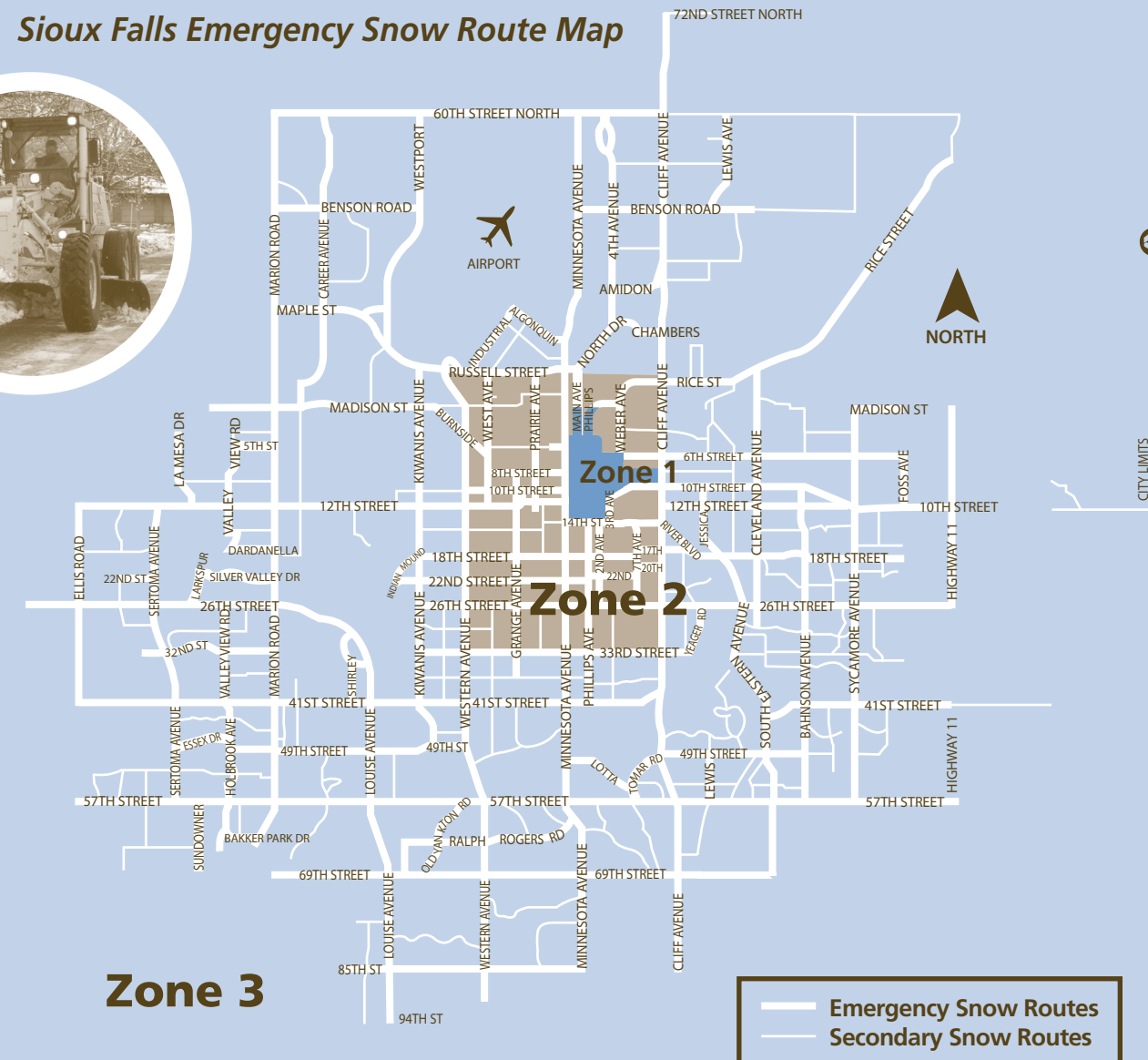
### SOUTH DAKOTA

- Dial 511 from cellular or land-line phones for road and weather conditions on all state, US, and interstate highways in South Dakota, Montana, North Dakota, Nebraska, Minnesota, and Kansas. Calls are toll-free. Cellular access charges depend on cellular provider.
- National Weather Service forecast, call 330-4444.
- SD Department of Transportation Traveler Information Web Site: <http://www.SafeTravelUSA.com>

## SIoux FALLS

- For the most current snow removal information, tune to CityLink Channel 16, [www.siouxfalls.org](http://www.siouxfalls.org) and local media outlets.
- If you'd like to be notified whenever the City announces a Snow Alert or would like to receive other snow removal news, sign up for email updates at [my.siouxfalls.org](http://my.siouxfalls.org). On Facebook, add Sioux Falls as a friend to receive snow updates. On Twitter, go to <http://twitter.com/SiouxFallsSnow> and click on follow.
- For updated winter driving conditions throughout the day, call 367-8259.

## Sioux Falls Emergency Snow Route Map



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CITY LIMITS