

3/4/20

City of Sioux Falls
Addendum No. 1
Request 20-0036
Request for Debt Collections Services

The following answers to questions asked by firms. Please answers are hereby made of the RFP.

1. Within the RFP, Section 2.02, it mentions the different accounts for which we would collect such as Community Health, Parks and Rec, Utility Billing, etc. Can you share an approximate dollar amount of what was listed in each category?

Answer:

2019 Listed Dollars (Approximate):

- A. Community Health - \$770,000
- B. Park and Rec - \$0
- C. Light/Power - \$20,000
- D. Utility Billing - \$91,000
- E. Traffic Maintenance - \$0
- F. Street Division - \$1,400
- G. Water Reclamation - \$0
- H. Environmental - \$2,800
- I. Fire Prevention - \$450
- J. Police - \$2900
- K. Planning/Development - \$15,000

2. What is the recovery percentage you saw for all bad debt accounts listed in 2019.

Answer:

On accounts listed in 2019 for all divisions, 7% was the overall recovery percentage. On accounts listed in 2018 for all divisions, 10% was the overall recovery percentage.

Sign this form and include with your proposal response.

Signature

Company

Date