Coordination Efforts

The Code Enforcement management team is represented by several City offices, including Planning and Development Services, Health, Police, Fire Rescue, and the City Attorney’s Office. The team holds monthly meetings to ensure the City maintains a consistent approach to citywide code enforcement efforts and encourages the coordination and communication of various departments in problematic cases and neighborhoods. These are examples of cases where Planning, Health, Police, Fire Rescue, and the City Attorney’s Office were all involved in getting someone the help they needed to make their lives better.

3113 S. Prairie

4009 S. Watson

119 E. McClellan
Coordination Efforts

• 3113 S Prairie – SFFR reached out to Property Maintenance in regards of the living conditions of the resident. Property Maintenance and Health were able to get the resident the help they needed to remain in their home.

• 4009 S. Watson – Property Maintenance stopped at the residence to see why the water had been turned off for more than a year. Property Maintenance and Health were able to assist the resident and get the utilities turned back on. Health also assisted the resident to set up doctor appointments.

• 119 E. McClellan – Property Maintenance was able to get the resident in touch with family and find a better place for the resident to live. The resident is now living in an assisted living facility.
Project NICE/KEEP 2022

- Project NICE/KEEP was held on April 25‒29, 2022. The 2022 Project NICE border was contained within the boundaries of 18th Street to the north, 26th Street to the south, Minnesota Avenue on the west and the river to the east.

- The 2022 Project KEEP border was the area within the boundaries of Russell Street on the north, 6th Street on the south, West Avenue on the west and Minnesota Avenue to the east.

- Here are the final numbers from the event that were collected:
  - 477 tons of rubble
  - 942 tires
  - 819 mattresses
  - 29.96 tons of appliances
Walk Audit of Pettigrew Heights - 2022

The Pettigrew Heights Neighborhood Association requested a Walk Audit of the neighborhood to proactively do a sweep for code enforcement violations. The audit consisted of teams from Public Works, Property Maintenance, and Health. City staff attended a neighborhood association meeting to go over the plans for the audit on April 11.

- The Audit was conducted during the week of April 18 through 22. Inspectors worked in teams to perform the audit.
- As a result of the audit, 50 properties were identified as having a violation.
- Each department followed up with the property owners and sent out a courtesy letter allowing the violations to be corrected by June 1.
- City staff attended a neighborhood association meeting in July and presented the results of the audit.
- Of the 50 properties that were identified during the audit, only six cases remained active.
Single Family Rehabilitation/Safety and Home Grant Program

The Safety and Home Repair Grant program provides financial help to low- or moderate-income households for home repairs. This short-term program has limited funding and will end on December 31, 2024, or when all of the funds have been obligated to homeowners. Each household is eligible for a maximum $5,000 grant for qualifying health and safety repair projects. This program has two main goals:

1. To continue the City of Sioux Falls’ effort of helping homeowners maintain safe and healthy homes for them and their families.
2. Offer help to households with needed sidewalk repairs.

These are before and after pictures of a project. In total there were 111 projects that totaled $1.2 million.
Rental Registrations

There were 655 Rental Registration permits issued by the City in 2022. The main objective of the program is to have updated property contact information for any code/ordinance violations for timely correction.

The rental housing registration process is free of charge. However, failure to register your residential rental property can result in the issuance of an administrative citation through the code enforcement process.

Planning staff will be working with Civic Analytics on a project in 2023 that will identify rental properties throughout Sioux Falls to ensure they are registered with the City.
Vacant Buildings

- The Vacant Building Ordinance was revised in 2019 to increase the annual fee to $1,000. If the vacant building is located within a Historic District identified by the City of Sioux Falls, the annual fee is $2,000.

- In 2022, the City issued 44 applications for vacant building permits, which was an increase from 33 permits that were issued in 2021.
Vacant Buildings Examples
The first edition of the Your Neighborhood Know was sent out to all Neighborhood Associations and Watch Group members in late February. The newsletter is intended to provide information regarding different events and programs offered by City of Sioux Falls throughout the year.

We want you to let us know how we can better serve or provide information that is important to you.

Code Case Analysis Project

Planning staff worked alongside Civic Analytics to build a real-time data dashboard to allow teams to see operational data concerning code cases and their status. This dashboard will allow teams to utilize the data available to track trends and use predictive methods to determine which neighborhoods are most at risk for future violations.
Code Case Analysis Project

• The data on the previous slide includes information we are able to capture through the data collected in EnerGov.

  • Total number of code cases by each case type
  • Origin of how the complaint was received; See Click Fix, Phone call, Online request, or a complaint started by a City official.
  • Average Days for a case to be closed.
  • Case status
Code Case Analysis Project

• The Data on the previous slide includes information specifically related to neighborhoods we were able to collect through EnerGov.

  • Number of Inspections conducted in each neighborhood association
  • Number of permits obtained by residents in each neighborhood association
  • Number of City initiated work orders issued in each neighborhood association

  • This information is crucial to the associations to know what's going on in their neighborhood and to see the investments made by residents and the City
Rental Registration Project

• In 2023 the City will be partnering with Bloomberg Philanthropies on a process evaluation project that will examine our current rental registration process while identifying areas for improvement.

• The goal of this project is to increase the number of registered rentals by 15%. This will require the City to improve our current process by targeting all landlords and property owners to ensure their rentals are registered with the City.

• Civic Analytics has developed a dashboard that allows us to easily identify the properties that are currently registered as well as identifying the potential properties that aren’t registered.
Utilizing the data moving forward

The data will be used to help us predict where the hot spots for potential violations are in the future. We will be able to track the different violation types and start addressing the needs for individual neighborhoods.

This slide is able to show us the number of inspections conducted in each neighborhood association as well as the number of permits obtained by property owners for improvements made to their property. We are also able to see the number of work order tickets that were obtained by City staff to perform work in the area. The work is categorized as filling potholes to a water line replacement.
2022 Inspection Numbers

- Property Maintenance – 1,005 Inspections
- Zoning Inspections – 1,076 Inspections
- Sidewalk Snow Inspections – 1,185 Inspections
- Vegetation Inspections – 2,590 Inspections
- Heath Nuisance Inspections – 1,181 Inspections

- Total Inspections – 7,037
The coordination between departments and the City Attorney’s Office is crucial to the overall success of our work to achieve compliance. In 2022 there were 28 cases turned over to the Attorney’s Office.

<table>
<thead>
<tr>
<th>Judicial Remedy</th>
<th>Total Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Filed with Magistrate Court</td>
<td>21</td>
</tr>
<tr>
<td>Filed with Circuit Court</td>
<td>11</td>
</tr>
<tr>
<td>Small Claim Actions Filed</td>
<td>48</td>
</tr>
</tbody>
</table>
Enforcement Statistics

The code enforcement team has been successful at gaining compliance in most instances without issuing a citation. In 2022 there were 4,371 cases started that resulted in over 7,000 inspections.

- Of the 7,000 inspections conducted 837 citations were issued.
- Overall compliance before 1st Citation – 86%
- Overall compliance before 2nd Citation – 97%
- Overall compliance before 3rd Citation – 98%
In Summary, 2022 was a successful year for the code enforcement teams based on the inspection numbers and the overall compliance rate of 86% before an enforcement action was started. In 2022 we saw an increase in both the number of registered rentals as well as vacant buildings. We also strived to provide more information to our neighborhood associations as well as conducting a walk audit in Pettigrew Heights. We will continue our efforts in 2023 by conducting additional walk audits, partnering with the Housing team on neighborhood revitalization projects, completing the Rental Registration project with Bloomberg Philanthropies, and continuing to utilize our data to help us better identify problematic areas of our City. We will also continue to strive to make Sioux Falls and our neighborhoods a great place to live.