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On the cover: Staging Area 2

Sioux Falls Tornado, September 2019
Sioux Falls Fire Rescue (SFFR) is fully committed to service in our community. You will see in this annual report many examples of how we accomplish our mission every day. Our community saw major flooding and devastation from tornadoes in 2019. SFFR was there during the response and recovery stage by responding to incidents and working in the Emergency Operations Center.

One of our greatest accomplishments in 2019 was the reaccreditation of SFFR through the Center for Public Safety Excellence (CPSE) and awarded through the Commission of Fire Accreditation International. Accreditation is a constant improvement model that looks at all aspects of organizational performance through self-assessment. The accreditation model ensures SFFR is a community-focused, data-driven, outcome-focused, strategic-minded, well organized, properly equipped, staffed, and trained agency. SFFR continues its accredited status through annual compliance reports and every five years works through a full site visit and completion of the Self-Assessment Manual.

Along with accreditation, SFFR continues to provide the highest level of service with our ISO Class 1 rating. This Class 1 rating allows our homeowners and business community to pay the lowest insurance rates possible and be protected by one of the nation’s best and highly awarded fire and rescue departments.

Please enjoy our annual report, and we look forward to continuing excellent service in this great community.

SFFR CORE VALUES

RESPECT
- For yourself and the profession
- For all Life
- For Diversity

INTEGRITY
- Do the right thing, always and everywhere
- Ethical, moral, and honest

SERVICE
- Answer the needs of our community
- Commitment to our organization and community
- Embrace the job
- Professionalism

EXCELLENCE
- Safety
- Teamwork
- Proficiency
Administration Division:
With 208 positions within SFFR, administration was busy working with partners within the department and support services such as Human Resources to ensure the hiring and promotions of qualified individuals in order to meet the demands of a growing community. Keeping all 11 stations functioning, updated, and running smoothly requires planning and budgeting. Working with the City’s facilities team, SFFR stations were serviced, repaired as needed, and kept working in an efficient and effective manner.

2019 kept SFFR and City support teams busy developing the design and plans for the community’s newest fire station to support the growing southeast Sioux Falls area. Station 12’s design and plan was finished by the end of 2019 and prepared for a 2020 start to the build at the corner of 41st Street & Faith Avenue.

SFFR and other city, county, and regional teams in partnership were also busy planning for other needs related to public safety, which included a training campus for both Fire and Police members and planning for a new 911 center on the campus, as well as meet the needs of our area’s emergency response communication and dispatching.

The end of 2019 saw the planning and development efforts continue to move towards a final project proposal, funding request, and possible project start in 2020.

Team work is the key to success, and the department continued to work collaboratively with all City departments and support services. Having relationships with all front-line departments and support departments ensures that the city and its members and visitors are being served as efficiently and effectively as possible.

The 2019 budget reflects the priorities of safety in and for the community and is delivered by hardworking, well-trained, and professional members. The budget that SFFR is entrusted with is directed towards managing and developing an all hazards agency that is tasked with being prepared for and responding to all types of emergencies.

The office team at Fire Headquarters and Fire Prevention/Risk Reduction had another busy year in support of the department and its members through customer service, payroll, purchasing, data collection, Quality Assurance (QA), and clerical support. These dedicated members of the department are the backbone to ensuring the mission and the interactions with customers on a daily basis are successful.
Operations Division:

In 2019, SFFR responded to 13,606 various emergency situations. Major fire responses and loss included fires at 3803 N. 4th Ave. ($1,750,000 property and contents), 4400 W. 12th St. ($907,334 property and contents), 2404 S. Stephen Ave. ($538,022 property and contents) and 5717 W. 15th St. ($452,044 property and contents). The City had three fatality fires in 2019. The City incurred $7,502,621 of fire loss in 2019. $541,999,535 worth of property and contents were exposed to fire. Sioux Falls Fire Rescue saved 98.62 percent of all the property and contents that were exposed to fire.

As the growth of the city continues, SFFR now provides services to 190,750 citizens and covers 79.82 square miles within the city of Sioux Falls. The population of the city grows by an additional 25 percent during the daytime as workers commute into the city. The Operations Division is tasked with emergency response and is responsible for the management of day-to-day activities of the 181 personnel assigned.

During 2018, SFFR traveled to 90 percent of all Priority 1 and 2 emergencies (lights and sirens) in 5:09 minutes. Our 90 percent turnout time; the amount of time that it takes a crew to be paged, put on their firefighting gear, and leave the station was 2:03 minutes. Keeping low response time is a key component of maintaining our status as an internationally accredited fire department and our ISO rating of 1. The division is divided into two battalions. They are the North Battalion and the South Battalion. Other than the Operations Division Chief, all personnel work a 24-hour schedule. Emergency response included responding to and mitigating medical calls, injury accidents, fire notifications and related incidents, technical rescue, and hazardous material incidents. In addition to standard mutual aid agreements, SFFR has agreements in place with counties for response to Urban Search and Rescue incidents, weapons of mass destruction (WMD) incidents, and hazardous materials incidents in the region.

A contract has been signed with the South Dakota Wildland Division to assist with wildland fires and prescribed burns in eastern South Dakota.

SFFR has locations identified as target hazards within Sioux Falls that we have set up specific response levels for. In addition to these locations, we have designated locations that have a high life-safety concern, are critical to the infrastructure of Sioux Falls, or pose a serious threat to the surrounding area and plotted them on mapping software. In the event of a major disaster such as a tornado, the incident commander or our crews will follow a pre-designated route through their territories to rapidly assess the amount of damage to these sites. Our initial response level is dictated by the risk assessment of each of these target hazards. For example, the initial response may
vary from 4 apparatuses and a command vehicle (17 personnel) to 6 engines, 1 truck, 1 support vehicle, and 1 command vehicle (30 personnel). SFFR uses ESRI to collect target hazard and pre-incident planning information. This vital information is available to all members of our department when responding to one of these locations via an onboard data terminal.

Personnel in operations conducted over 2,264 business inspections last year. The inspections also help crews become familiar with the businesses in their response area. Crews assisted the Risk Reduction Division with installing smoke alarms in residential homes and with the department’s fire-safety house program, which teaches elementary students on how to exit their home during a fire.

Crews spent many hours gathering information about different businesses. This process is called preplanning. Preplanning gives personnel information that assists during emergency responses. An example would be where a building’s fire sprinkler connection is.

Firefighters, according to our data, participated in 200 public relations events in 2019. Public relations events can range from parades to the successful Heroes behind the Badges campaign. This is a friendly competition between Sioux Falls Fire Rescue and the Sioux Falls Police Department on who can donate the most blood. This event is held when blood supplies are usually critically low.

Public education is a critical component in our department’s risk reduction efforts. Public education can consist of fire-safety practices, first aid training, and myriad of other subjects. In 2019, operations personnel conducted 217 public education events.

The Operations Division of SFFR strongly believes our responsibility to be ready for all emergencies never ends. We will continually prepare ourselves to help our fellow citizens in their time of need.
The mission of the Fire Prevention Division is to save lives and protect property in the City of Sioux Falls through the strategies of fire code enforcement, public education, investigation, and engineering. The division’s effectiveness is measured through trend analysis of the incidents and circumstances of fire causes and analysis of fire behavior resulting in dollar loss, injury, or fatalities within Sioux Falls. During 2019, Fire Prevention made strides in reducing fire dollar loss and fatalities. Overall trends for fire loss declined from 2018 to 2019, with fire losses down from 8.2 million to 7.5 million. Sioux Falls Fire Rescue conducted fire-safety training for grade school students, fire reviews for over 508 projects, and 2,957 fire inspections on 7,500 occupancies. The Fire Prevention Division continues to seek ways to develop collaborative relationships with other local charitable and non-charitable organizations to provide community risk reduction efforts, leverage technology, streamline processes, and gain new efficiencies—all in an effort to provide outstanding fire and life-safety services to the community.

**COMMUNITY RISK REDUCTION**
During 2019, the division added key responsibilities to the overall Fire Prevention mission. A key factor for a growing community like Sioux Falls is to address community issues related to unhoused community members, drug abuse, and mental health while planning for the continued growth in fire, emergency medical, and rescue responses. The central concern is SFFR has become not only the service of last resort, but also the service of first resort. SFFR is increasingly tasked with providing a broader spectrum of services to the community. While SFFR is equipped with training and tools to mitigate emergent issues, the department is not well equipped to address community issues related to unhoused community members, drug abuse, and mental health. Community issues that can’t be solved within the resources of a fire department response require a different process. Therefore, it is necessary for SFFR to look at processes that are more efficient and drive partnerships with other agencies for solutions to these challenges.

Community Risk Reduction (CRR) is a process to identify and prioritize local risks, followed by the integrated and strategic investment of resources (emergency response and prevention) to reduce their occurrence and impact. The position of a CRR Specialist would serve as a focal point of development, coordination, collaboration, and execution of the risk reduction program. A comprehensive CRR program would involve multiple departments, community partners, firefighters, and other staff, focused on achieving results in a culture that recognizes the importance of proactively preventing or mitigating the impact of incidents within our community. The concept of CRR has formal processes that include steps, activities, and outcomes outlined through the National Fire Protection Association and Vision 20/20: National Strategies for Fire Loss Prevention.

In September of 2019, Captain Ryan Cox was appointed to the Community Risk Reduction position where he plans, develops, coordinates, and executes critical tasks of CRR.

**CODE ENFORCEMENT**
Enforcement of adopted fire code is the responsibility of all Firefighters. SFFR provides fire and life-safety services to the community through comprehensive code enforcement activities, including operational licensing, and recurring inspections. 2019 is the fourth year
the division used a fully electronic solution for all code enforcement processes and marked a new code cycle with the adoption of the 2018 International Fire Code. Every inspection with ongoing fire code violations initiated notice of violation letters to the building or business owner and all uncorrected violations ended with citations issued. All follow-up inspections requested also follow the same process. The electronic code enforcement capability is already causing a drop in violations across the city and greatly enhances life safety in all inspected buildings and businesses.

PUBLIC EDUCATION
SFFR provides a variety of fire safety and injury education programs. Working in conjunction with American Red Cross, Good Samaritan Society, Live Well and other public safety organizations, our community-based risk reduction strategy continues to thrive. This public/private partnership effort also included blood pressure checks and emergency preparedness tips. A new opportunity continued through 2019, with a collaborative effort with Good Samaritan Society. Volunteers from Good Sam installed combination smoke and carbon monoxide alarms in homes of elderly citizens during their founder’s day of service.

Number of homes visited: 270
Alarms installed: 819
Batteries installed: 278

Each grade in the public/private school system consists of approximately 1,700 students. In addition, there are over 420 licensed day cares and preschools in Sioux Falls. Many of these facilities are involved in in-service training to meet the state requirements. The Fire Prevention Division provides an instructor and the training content for these in-services. Fire stations in Sioux Falls host approximately 175 tours per year as requested by citizen groups. Channel 16, which is a City-owned cable television station, runs PSAs and prevention information frequently. Trade shows, mall exhibits, and speaker’s bureau type presentations are commonly made in the community. At the end of October each year, the annual Change Your Clock, Change Your Battery campaign reaches homes in targeted areas.

SFFR’s grade school education is conducted through programs focusing on kindergarten through fifth grade with program content tailored to specific audiences. As a new function, Fire Prevention added additional capabilities by providing online scheduling for grade school fire safety programs. During this year, a new Fire Safety House was deployed to all third grade students. In collaborations with Avera Health and Homebuilders of the Sioux Empire, graphics were added recognizing our shared goal for maintaining home safety. As the community grows, public education programs are continually evaluated for content and effectiveness to enhance future delivery.

FIRE INVESTIGATION
Fires occurring within the City of Sioux Falls are required by state law and adopted fire code to be investigated for origin and cause. These determinations are necessary to define whether the fire was incendiary, accidental, natural, or undetermined. This determination provides the framework for developing strategies to minimize future fire occurrence and injuries. When a fire is determined to be accidental in origin, investigation results are used to eliminate or reduce future occurrences through fire code revisions and public education programs. If a fire is determined incendiary, investigators work in conjunction with the Sioux Falls Police Department and other law enforcement agencies.

SMOKE ALARM NUMBERS FOR 2019

270 Homes were visited.
819 Smoke alarms installed.
278 Batteries installed.
investigative agencies to conduct full investigations with the goal of prosecuting those responsible.

**ENGINEERING**

A centerpiece of fire engineering within SFFR is conducting plans review on infrastructure and fire protection features for new construction and renovations. As the City continues to annex in undeveloped property, key fire code provisions of vehicle access and hydrant layout are reviewed for compliance during the planning process. New structures are reviewed for required fire protection features including fire sprinklers, alarms, and special extinguishing systems. Implementing new Land Management software has proven to be a critical asset, as 2019 ended the streak of consecutive record years in construction valuations; however, the growth in construction was still very strong. Implementing new technology will continue to be a focus in 2020, online permitting applications, reviews, and inspections are all digital process. These enhancements will hopefully bring improved focus to customer service and streamlined processing for future projects.

**2019 BABY CRADLE**

In our 2018 Annual Report, we had our first group baby cradle photo, with new babies and the firefighters. We are wanting to continue with this cradle for 2019. Due to the current COVID 19 situation, we will be doing it a little different this year.
ITEMIZATION OF INCIDENT TYPE

SFFR ORGANIZATION AND RESOURCES

SFFR is 1 of 12 major organizational units of the City of Sioux Falls. The department is led by the Fire Chief who reports to the Mayor. The department is divided into six divisions: Administration, Operations, Fire Prevention/Community Risk Reduction, Professional Standards and Training, EMS and Special Operations, and Emergency Management. This report contains sections from each division.

The department had an operating budget of $30,943,232 in 2019 used to provide services in the areas of fire suppression, emergency medical basic life support, technical rescue, hazardous materials mitigation, fire prevention, public education, and to maintain 11 fire stations and 24 response apparatus. The department has 208 personnel assigned to it, with 181 of those working in the Operations Division.

FIRE STATISTICS

In 2019, Sioux Falls had three deaths from fires, keeping the five-year average to .8.

Sioux Falls had 264 fires and fire loss was $7,502,621 in 2019. Our five-year average is $5,842,996.

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<td>Total Nonresidential Fires</td>
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<td>Cars, Trucks, and Buses</td>
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<td>79</td>
<td>76</td>
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<td>Planes, Trains, and Special Use</td>
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<td>4</td>
<td>10</td>
<td>6</td>
<td>7</td>
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<td>Total Nonstructure Fires</td>
<td>102</td>
<td>142</td>
<td>184</td>
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<td>160</td>
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<td>Emergency Medical and Rescue</td>
<td>6,634</td>
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<td>6,746</td>
<td>6,821</td>
<td>6,793</td>
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<td>93</td>
<td>79</td>
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<td>205</td>
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<td>673</td>
<td>526</td>
<td>305</td>
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<td>All Other</td>
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<td>3,275</td>
<td>3,051</td>
<td>2,658</td>
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<td>Total Nonfire</td>
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<td>12,571</td>
<td>12,488</td>
<td>12,650</td>
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<tr>
<td>Total for All Incidents</td>
<td>13,606</td>
<td>12,863</td>
<td>12,830</td>
<td>12,932</td>
<td>12,366</td>
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INSURANCE RATING

The Insurance Services Office (ISO) rating is important because it is the basis for property insurance for most insurance companies. It has a direct bearing on insurance costs for our citizens. The rating is based on the fire department, water delivery system, and emergency communications dispatch system. SFFR was designated a rating of 1 in November 2015.
The mission of Emergency Management is to lessen the loss of life and reduce injuries and property damage during natural and man-made incidents through mitigation, preparedness, response, and recovery.

**Major Emergency Management efforts for 2019 included:**

### Preparedness

- **Disaster Exercises**
  - Event Center Full-Scale Bomb and Hazardous Materials
  - Regional Emergency Operations Center
  - Avera Radiation Incident
  - Sanford Ebola
  - Sanford Family Assistance Center
  - Fire Operations Center
  - State Tornado Drill
  - School Reunification Exercise
  - Air Show Tabletop and Full-Scale

- **Training**
  - ICS 300
  - ICS 400
  - Pipeline Security
  - NWS Spotter/Weather Awareness Training

- SD Emergency Management Association Conference

**Outdoor Warning Sirens:** Emergency Management maintains a system of 79 outdoor warning sirens to alert the public in the event of tornadoes threatening the community.

### Spring Floods

Sioux Falls experienced record spring flooding in early March of 2019, when 2.5” of rain fell on frozen ground. The impact to the City included impressive ice jams, flooded river greenway and neighborhoods, water in basements, school and business closures, road closures, sanitary sewer backups and utility outages. Traffic issues, water rescues, evacuations, sheltering, water pumping, and high flows/strain on the sanitary sewer system were followed by preparations for traditional spring flood runoff. The flood control system and incident command system performed well. First responders, public works, volunteers government agencies, and neighborhoods came together in an organized manner to work together.

### Tornadoes

On the evening of September 10, 2019, the City of Sioux Falls experienced 80-100 mph straight-line winds and three (3) EF2 tornadoes with speeds of 125-130 mph. Impacts of the storm included significant damage to residential, business and healthcare structures, tree damage, sidewalk and curb damage, road closures, power loss, damage to traffic and street lights, overloading of the 911 system, closure of parks and bike trails, and a limited number of injuries.

Response and recovery operations included evacuation of Avera Behavioral Health Center, search and rescue efforts, traffic control/barricading, debris removal/management, sheltering, donations management, damage assessment, volunteer management, and a community recovery campaign.

The City’s Multi Agency Coordination Team was activated. The Emergency Operations Center and 911 Backup Center were
opened within an hour of storm impact. Area Command and Staging was established at 41st Street/Western Avenue to direct field operations.

The Sioux Empire Healthcare Coalition coordinated hospital bed availability. Sioux Empire Community Organizations Active in Disaster (COAD) managed unmet long-term needs of affected residents. 211 Helpline Center established a call center for disaster recovery information and coordinated volunteer efforts.

Additionally, the region experienced rainfall amounts of 3 to 8 inches between September 11 and 12 causing significant flooding in many communities along the Big Sioux River basin and the region. The Big Sioux River recorded record crest of 16’ 7” at Dell Rapids. Roadways and bridges were impacted. City parks along the greenway and the bike trail system were inundated and Water Reclamation received high inflows into the plant. City response included closure of parks and portions of the bike trail system, levee patrols, sandbag support to upstream communities, and water rescue response outside City limits.

Numerous governmental, private sector, nonprofit agencies and volunteers came together in a coordinated and collaborative manner. The established incident command system, rapid deployment and coordination of debris management resources, volunteer management, joint information system, and long-standing community relationships ensured an efficient and timely incident response and recovery. Most importantly, no lives were lost.

**2019 FULLENKAMP AWARD**

Regan Smith was awarded the City’s Fullenkamp Management Excellence Award earlier this year. Congratulations Regan!
The Professional Standards/Training Division is responsible for a broad range of services that support and enable the mission of SFFR. These include oversight of the training center, its staff and training programs, professional development credentialing and qualifications of SFFR members, annual Strategic Plan review, Accreditation management, conducting post incident analysis, internal and external communications such as social media and the #WeAreSFFR newsletter, and community partnerships.

V.L. Cruisenberry Fire Training Center

The mission of the SFFR Training Center is to practice and promote excellence in fire service instruction. The training center is committed to and responsible for providing relevant, challenging, evidence-based training. Our service supports the greater mission of SFFR and our core values while honoring the traditions of our past. The training center team is composed of all the members of the Professional Standards/Training Division. The team had another outstanding year where training and education were appropriately aligned with current fire service trends and comprehensive topics. The entire year of training was diverse in nature and extremely well received by the members of SFFR. The SFFR Training Team is comprised of three training officers; Captain Todd Lowe, Fire Apparatus Operator Michael, and Firefighter Jon Randby. EMS Educators Amy Marsh and Jeremy Robertson are also part of this team. Throughout the past year they expanded on best practices and produced innovative 21st century training for the firefighters of SFFR. Focus was placed on firefighter health and safety along with building construction with modern materials.

Members of SFFR traveled to Indianapolis, Indiana, to participate in the annual Fire Department Instructor Conference (FDIC) where they brought back a myriad of training and education ideas, innovative thinking, modern firefighting tactics, and strategies for the personnel of the SFFR organization. Captain Todd Lowe, Training Officer Jon Randby, and firefighter John Sanders utilized the training and education they received at FDIC to develop fire drills for the members of SFFR. Once again several outside agencies utilized the SFFR Training Center campus to improve upon their skills for public safety. Some of these agencies included:
- Joe Foss Field Fire Department
- Sioux Falls Police Department
- Sioux Falls Police Department S.W.A.T.
- Sioux Falls Police Department Bomb Squad
- Sioux Falls Police Department K-9
- Minnehaha County Sheriff’s Department
- SD Air National Guard Fire Department
- U.S. Probation Office
- 323rd CBRN Company

The interagency training has proven to be a significant benefit for all agencies to not only improve their own strategies and tactics, but to enhance the positive relationships that have developed among agencies. The local volunteer fire departments that utilize the SFFR Training Center campus were:
- Minnehaha County Fire Departments
- Lincoln County Fire Departments
Below is a list of the courses that were delivered by the SFFR Training Center this past year.

- 2019 Cadet Academy
- S-270 Basic Air Operations
- NFA N0390—Fire Inspection Principles I
- ICS 300: Expanding Incidents
- ICS 400: Advanced ICS for Complex Incidents
- Hazmat Operations—Train the Trainer
- Hazmat Operations
- Tactical Chemistry
- NFA F0349—Fire Service Culture
- Fire Officer II
- Fire Apparatus Operator
- Drill I: RIC 1407 Skills, RIC Evolution
- Drill II: Special Operations Drill, Live Fire Evolution
- REM Certification
- Fire Instructor II

- Enhance Community Workforce Efforts
- Public Safety Training Center

**Community Partnerships**

SFFR strives to be a community partner in many beneficial ways. Community service is our business and all areas of the department have a community focus. The annual Heroes Behind the Badges blood drive provided a fun and friendly event between SFFR and the Sioux Falls Police Department to support the Community Blood Bank and their mission to ensure enough blood is available for those in need during the holiday season. During the 24nd annual drive, blood donations between both agencies totaled 945 units, with the real winners of the event being the 2,835 patients positively affected by those donations.

**Strategic Plan Review**

SFFR’s current 2018-2022 Strategic Plan was issued in June 2017. SFFR reviews the Strategic Plan on an annual basis to maintain a living document status in which improvements and or changes that have been made on behalf of the Strategic Plan are recognized and reported upon.

An addendum was written and incorporated the SFFR BHAGs that were developed in conjunction with the Strategic Plan and shared with City administration. Goal statements are as follows:

- Enhance Community Risk
- Reduction (CRR)
The City of Sioux Falls and the surrounding region experienced historic weather events throughout 2019. These events included a historic flood and multiple tornadoes touching down in the City of Sioux Falls causing major damage to businesses, homes, and infrastructure. SFFR matched the challenges presented by these historic weather events with professionalism, dedication, and selflessness. SFFR personnel responded to water rescues throughout the region over a period of months and provided unwavering commitment to keep our community and our region safe.

The Sioux Falls EMS System Leadership Team comprised of REMSA, Health, SFPD, SFFR, and Metro Communications developed a plan for system back-up during times of call overload. All EMS systems experience system stress or overload when calls for service are larger or of higher frequency than normal and Sioux Falls is no different. The Leadership Team worked with SFFR to develop a plan to enhance the system. All levels of SFFR worked together to look at ways we could support and enhance the system as a true collaborative effort to gain ideas, knowledge, and perspective. This collaboration continues today and will be a model to follow in the future to shape and enhance the Sioux Falls EMS System. SFFR Advanced Life Support program will start in early 2020!

SFFR continues to be a leader in EMS care along with our partners. SFFR responded to over 6,600 EMS calls in 2019. As our EMS call volume is consistently over 50 percent of our total calls for service. Through internal and external quality control and training efforts, we continue to enhance our care to patients.

2019 proved to be a slower year for wildland fires in South Dakota. Sioux Falls Fire Rescue deployed a wildland crew to the Kincade Fire in California with a type 6 engine. The partnership for REM (rapid extraction module) between the Rapid City Fire Department (RCFD) and SFFR continues to be one of many successful partnerships Sioux Falls Fire Rescue routinely embraces. Our partnerships with other organizations like RCFD continue to enhance our capability and regional teams, and also enhances the service delivery citizens and visitors enjoy.

We continue to update and upgrade our vehicle fleet and in 2019, SFFR replaced the following units:

- New Type 6 Engine—Wildland 4
- Heavy Rescue Engine
- New Squad Truck—Squad 51
- Three Utility Pickups—Utility 3, EMS/Special Operations Division, and Battalion 1
- Two FPB Pickups
- Two new Bauer SCBA compressor and fill-stations—Station 7 and Training Center
- New Knox Lock Boxes
Looking forward into the middle of 2020 and beyond, SFFR will continue to adapt and adjust to changing needs of the community. In 2019, SFFR introduced a Heavy Rescue Engine to the fleet to make heavy USAR equipment and specialized personnel readily available for a quicker response. Along with the Heavy Rescue, SFFR replaced all hydraulic rescue tools to new generation Hurst battery powered tools to improve mobility and deployment on all rescue engines. The USAR program also replaced the following equipment in 2019:

- Zodiac Inflatable Rescue Boat—Heavy Rescue
- Paratech pneumatic shores—Heavy Rescue
- Paratech rescue air bags—All Rescues

The Hazardous Materials Team (HAZMAT) continues to improve capability and replace equipment. In 2019, HAZMAT worked through purchasing to replace an aging inflatable decontamination shelter. The new shelter will allow two simultaneous decontamination lanes and the ability to attach to our other Zumro shelters for expanded shelter size thus increasing the number of victims SFFR can decontaminate in an hour. The Hazmat team also designed and equipped a Hazmat Training trailer in coordination with the State of South Dakota for the SDTF-1 member teams to use for Hazmat training. This was a huge endeavor led by BC Brunette and BC Jensen that will serve the SDTF-1 teams and our communities well. The Hazmat Team also placed a new Hazmat 7 trailer in-service at station 7.

SFFR adapted to the new and varied challenges of 2019 and will continue to adapt in 2020. As we usher in new technologies and deployment strategies, we will enhance our services and care to the community. We will work together to make 2020 even better!
The health and safety of our personnel is the number one priority above all else. SFFR is dedicated to the health, safety and wellness through many programs, projects and events. This past year, the Safety Committee worked on several areas to increase awareness for safe operations, healthy living, career longevity, and embracing change. Collectively, the entire department worked extremely hard this past year to make cultural changes in our organization.

The group coordinated the completion of personal protective equipment storage rooms for structural gear ensembles. We embraced the Safety Stand-down week to study and implement best practices for our members for their career safety, physical well-being, and mental health. The peer support team continued their quest to build a much broader team of members to allow for continued communication to reduce issues that may arise due to the work we do. Five members of the organization traveled out to Denver, Colorado, to attend the first annual Mental Health Symposium. These five members were hand selected by Chief Goodroad and Captain Michael Gramlick to attend the symposium and gain insight into the issues the fire service is facing regarding mental health. They were able to network with the industry leaders and collect information to build programs for SFFR. The concept of Peer-to-Peer is effective if utilized often and properly to reduce long-term effects of the job. These five members are charged with creating a mental health task force for SFFR, it is exciting to see these individuals spearhead agendas for future policies and programs.

Ms. Audra Janke continued her quest to help the SFFR members with her Wellness Coaching Series. In addition to her work on her Master’s program through SDSU, Audra was able to meet with the majority of the SFFR membership to continue to build trust and ownership for mental health and wellbeing. Audra has been working with SFFR for the past five years now and continues to add value to the programs and projects she either leads or is involved with.
The peer wellness coaches continue to build out their programs such as post-injury physical therapy, fitness assessments, and purchasing the best fitness equipment money can buy for our station physical fitness rooms. The peer wellness coaches participated in a week long training session with Coach Rozy, expanding on their educational background in fitness to instruct the other SFFR members in injury prevention and embracing the concept of Tactical Athletes.

The South Dakota State Assistance Team (SD-LAST) is a group of approximately 35 public safety professionals from around the state of South Dakota who are called upon to assist when a Line of Duty Death occurs. This is a dynamic group of people who are devoted to the service of others in the most difficult times. The SD-LAST originated in 2015 from a group of public safety professionals from all across the state of South Dakota. BC Clauson served as the SD-LAST Coordinator from 2015–2020. A couple of the SFFR Peer Support Team members also served on the SD-LAST over the past few years as well. Toward the end of 2019, the SD-LAST was able to make one of their goals of creating a web site come to fruition. This was a monumental achievement to allow for each and every SD Public Safety organization and the members have access to the web site for information and other things relating to the SD-LAST.

The SFFR Chaplain Group continued to grow in 2019 with a total of 13 Fire Chaplains and a group total of 27 members. The overall goal was to have 13 Fire Chaplains, three per shift and three for Headquarters, Training, and Prevention. This concept was discussed and implemented to spread out the workload for many factors. It was important to focus on span of control of our Chaplains and to not overwork them due to their role being 100 percent volunteer. These dedicated servants have helped elevate the SFFR Fire Chaplains involvement and response procedures like never before. This group began development of collaborative work with SFPD Chaplains Group to expand on best practices and prepare for large scale incidents our members may face. It is important to remember this group has adopted the pre-planning concepts to response that will pay back dividends in the short and long term.

Personal Protective Equipment (PPE) Program has also grown exponentially over the past year. In 2019, the expansion of the Mobile Gear Unit, reserve structural gear, cleaning care and maintenance has improved our mission whether it is response to incidents or cancer prevention. SFFR continues to be an industry leader in all areas of PPE that has been a focal point of discussion both locally and nationally. Fire Protective Equipment Technician Mike Ackerman has helped build the PPE program to a level never seen before in the history of SFFR. FPET Ackerman has the same devotion to service and excellence as all the other SFFR members in the organization. He will continue to work hard to make the PPE program one of the best in the country and one that can be modeled by other fire departments.

Finally, the SFFR organization created a video series on the NFFF 16 Firefighter Life-Safety Initiatives. This project was overseen by BC Clauson with collaboration of several members of the SFFR organization to make it a success. Each month, an initiative (or two) were discussed and a video was created for all members to view through our Target Solutions training platform. This was an opportunity to expand on what we are doing in each area as well as offer our Subject Matter Experts (SME) to talk about topics that directly impact the health and safety of our personnel. Beginning with Culture Change and continuing all the way through apparatus design and safety. This project has been a foundation for building future programs, projects, and videos to help educate our members in health, safety, and wellness. SFFR submitted a nomination application for the Senator Paul S. Sarbanes Safety Leadership award. Sioux Falls Fire Rescue was selected as the award recipient for the “career” department by the Congressional Fire Service Institute and National Fallen Firefighter Foundation. It is because of the hard work and dedication that SFFR has been selected for this award that will be presented April 30, 2020.
SFFR SENIOR PARAMEDICS
APRIL 16, 2020

TODD BALZER
STEPHANIE EGGINK
JOSEPH FUNKE
TONY HANSSEN
CHRIS LOHAN
DAN MARCH
COLT MAYFIELD
TIM NUGTEREN
CONLEY ORTH
JAMES RAHM
KIRK RANGEL
IAN STARK
MIKE WILSON
PERSONNEL
RECOGNITION AND CHANGES

RETIREES
Smith, Chuck ............................................................. March 29, 2019
Thom, Travis ........................................................... April 18, 2019
O’Hara, Todd ......................................................... May 22, 2019
Sunde, David .......................................................... August 23, 2019
Dose, Shawn ......................................................... September 20, 2019
Hallstrom, Allen ..................................................... November 11, 2019
Powers, Jim ............................................................ December 27, 2019

RESIGNATIONS
Milner, Cameron .................................................. February 28, 2019

RECLASSIFICATION
Cox, Ryan—Community Risk Reduction Specialist........ September 23, 2019
Neeb, Linda—City Services Technician ............... November 18, 2019
Caven, Sara—City Services Technician ............... November 18, 2019

PROMOTIONS
Koopman, Michael—Battalion Chief ......................... May 20, 2019
Bartz, Eric—Captain ............................................... May 20, 2019
Stark, Ian—FAO ...................................................... May 20, 2019
Nelson, Darres—FAO ............................................. May 20, 2019
Small, Robert—FAO ............................................. August 26, 2019
Willert, Travis—Captain ........................................ September 23, 2019
Deck, Darryn—FAO ............................................. September 23, 2019
Jensen, David—Battalion Chief .......................... October 21, 2019
Duffy, Patrick—Captain .................................... October 21, 2019
Peterson, Brad—Captain .................................. October 21, 2019
Vosburg, Cody—FAO ........................................ October 21, 2019
Alvey, Jon—FAO ............................................... October 21, 2019

NEW EMPLOYEES
Blakeslee, Kyle—Firefighter ............................. February 11, 2019
Claussen, Jack—Firefighter ............................... February 11, 2019
Kirchenwitz, Zachary—Firefighter ....................... February 11, 2019
McManus, Riley—Firefighter ............................ February 11, 2019
Ribstein, Andi—Firefighter .............................. February 11, 2019
Schmidt, Matthew—Firefighter ........................ February 11, 2019
Truckenmiller, Mathew—Firefighter ............... February 11, 2019

Van Dyke, Conner—Firefighter ......................... February 11, 2019
Vargo, Clark—Firefighter ................................. February 11, 2019
Fey, Brandon—Fire Inspector .......................... May 20, 2019

FIREFIGHTERS OF THE QUARTER
Wallace, Dave ................................................... First Quarter
Weisenburger, Zachary ................................. Second Quarter
Mayfield, Colt .................................................... Third Quarter
Blakeslee, Kyle and Tjeerdsma, Tyler .............. Fourth Quarter

FIREFIGHTER OF THE YEAR
Blakeslee, Kyle and Tjeerdsma, Tyler

CREW OF THE YEAR
Carla Schultz, Linda Neeb, Sara Caven, and Kathy MacArthur

VFW FIREFIGHTER OF THE YEAR
Kirk Rangel
ACKERMAN, Mike ............................................FPET
Alberico, Stephen .................................FI
Alvey, Jon ..................................................FAO
Anderson, Scott .................................Capt
Ashley, Matthew ........................................FF
Backer, Kurt ..............................................MFF
Baier, Andrew ............................................Capt
Balzer, Todd .............................................MFF
Bartz, Eric ............................................Capt
Bauers, Michael ........................................FAO
Beckman, Cole .........................................MM
Bivens, Anthony ........................................FF
Blakeslee, Kyle ............................................FF
Boden, Andrew ..........................................FAO
Boe, Trent ..............................................Capt
Boorman, James ........................................Chaplain
Bosler, William ........................................FAO
Boysen, Mitch ............................................MM
Brunette, Steven .......................................BC
Bukovich, Mark ........................................DC
Burdick, Guy ............................................FAO
Buys, Nathan ............................................FF

Carlson, Heather ........................................Capt
Carlson, Rick ..........................................Chaplain
Caven, Sara .................................Tech
Christensen, Robert .................................FAO
Christiaansen, Brian .................................BC
Clark, Dennis ...........................................FPE
Clark, Dylan ............................................FF
Clarke, Jason ............................................FF
Clauson, Michael .......................................BC
Clauson, Woody ........................................Chaplain
Claussen, Mark ........................................FF
Cory, Johnathan .......................................FAO
Cox, Darin .............................................FF
Cox, Ryan .............................................Capt
Davis, Ryan .............................................Capt
DeBoer, Clint ...........................................Capt
Deck, Darryn ............................................FAO
Dierksen, Eric .........................................FF
Donelan, Harlan .......................................FAO
Dose, Shawn ............................................Insp
Douglas, Matthew ....................................FF
Duffy, Patrick ............................................Capt
Dulaney, Garett ........................................Capt
Dykstra, Robert ..........................................Capt
Eggink, Stephanie .....................................FF
Enalls, Harvey .........................................FF
Engberg, Eric ............................................FF
Engdahl, Eric ............................................Capt
Evarts, Mitchell .......................................FF
Farland, Randy ........................................Capt
Farsdale, Ryan .........................................Capt
Fedders, Ryan .........................................FAO
Fessler, Tim .............................................FAO
Fey, Brandon ............................................FI
Fischer, John ............................................FF
Flannery, Robbie .......................................FF
Fluit, Nathan ...........................................FAO
Foster, Rocky ..........................................Capt
Fraker, Terry ...........................................Chaplain
Frick, Adam ............................................FF
Funke, Joseph ............................................FF
Galbreath, Shannon ................................FF
Gayetaye, Samuel .................................Chaplain
Gilmour, Garret .......................................MFF
Giltnier, Clint ............................................Chaplain
Goodroad, Brad .......................................FC
Gortmaker, Joy ..........................................FA
Gramlick, Michael ...............................Capt
Greer, Shawn ............................................FF
Groen, Josh ............................................FF
Haiar, James ............................................Capt
Hallstrom, Allen .......................................Capt
Hanson, Anthony .......................................FF
Hansen, Tony .............................................FF
Havlovic, Michael ....................................MFAO
Helm, Jeff ..............................................DC
Herboldt, Kent ........................................FAO
Herther, Adam .........................................FF
Hill, Jeremy .............................................FAO
Hill, Matthew ............................................FF
Hilsenroth, Jr. Donald .............................FF
Hoekman, Timothy ................................FAO
Hofer, Chris ............................................FF
Humphrey, Traci .......................................Chaplain
Irskeli, Christopher ................................Capt
Isaak, Michael ........................................FAO
Jacobsen, Jordan ....................................FF
Jensen, David ..........................................BC
Johnson, Curtis .......................................FI
SFFR achieved re-accreditation with a unanimous Commission vote, so SFFR will continue Accreditation status for the next five years.

Thank you to a great team all helping make this happen.

Johnson, David .................................... Chaplain
Kirchenwitz, Zack .................................. FF
Kaffar, Patrick ...................................... FF
Kolda, Kyle .......................................... FF
Koolmo, Graham .................................... FAO
Koopman, Michael ................................ BC
Kringstad, Brian ................................... Capt
Kurvink, Nicholas ................................ FF
Lacey, William ..................................... Capt
Langenfeld, Luke .................................. FF
Lanier, Dean ........................................ FM
Lehr, Ryan ........................................... FF
Limesand, Ryan .................................... FAO
Lindquist, Judd ................................... Chaplain
Lohan, Chris ........................................ FF
Lowe, Todd .......................................... Capt
Luebke, Dustin ..................................... FF
Luther, Nick ........................................ Capt
Maag, Barry ......................................... Fl
MacArthur, Kathy ............................... Temp Cl
Mack, Braden ....................................... Chaplain
March, Daniel ...................................... FAO
Marsh, Anny ........................................ EMS
Marzolf, Jason ..................................... Capt
Matthews, Denny .................................. MM
Mattson, Steven .................................. FAO
Mayfield, Colt ..................................... FF
McAreavey, Matthew .......................... BC
McGuire, Kevin ................................ FAO
McManigal, Jay ................................ FAO
McManus, Riley .................................. FF
McNamara, Andrew ............................... FF
Medema, Doug ..................................... Capt
Meier, Michael .................................. FAO
Menage, Scott .................................... FAO
Milner, Cameron .................................. FF
Morgan, Zachary .................................. FF
Mortensen, Bo ................................... Capt
Mulder, Wade ..................................... Capt
Murphy, Kyle ...................................... FF
Murphy, Michael ................................ Capt
Murphy, Neal ....................................... FF
Mydland, Matthew ............................... FF
Neeb, Linda ......................................... Tech
Neises, Jarud ....................................... Capt
Nelsen, Terry ....................................... Capt
Nelson, Darres .................................... FAO
Nugteren, Timothy ............................... FAO
Nusbaum, Adam ................................ FF
O’Hara, Todd ....................................... FAO
Olson, Anthony .................................. FF
Olson, Mark ....................................... FF
Olson, Michael ................................... FF
Orth, Conley ...................................... FAO
Paszkiewicz, Phillip ............................. FF
Petersen, David .................................. Capt
Peterson, Bradley ................................. Capt
Peterson, Jackson ................................. FAO
Pontrelli, Mitchel .................................. FF
Powers, Jim ......................................... BC
Pugliese, Travis ................................ FF
Rahm, James ....................................... FF
Randby, Jon ......................................... FF
Rangel, Kirk ......................................... FAO
Rauk, Ryan ........................................ FF
Reel, Thomas ...................................... FAO
Ribstein, Andi ..................................... FF
Ridge ll, John ..................................... Capt
Riehl, Scott ......................................... FAO
Robertson, Jeremy ............................... EMS
Ruml, Nathan ..................................... Capt
Sanders, Jonathan ............................... FF
Scandin, Troy ..................................... Capt
Scherbring, Christopher ........................ FF
Schillerstrom, Timothy .......................... Capt
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