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SFFR CORE VALUES

RESPECT
For yourself and the profession
For all Life
For Diversity

INTEGRITY
Do the right thing, always and everywhere
Ethical, moral, and honest

SERVICE
Answer the needs of our community
Commitment to our organization and community
Embrace the job
Professionalism

EXCELLENCE
Safety
Teamwork
Proficiency

#WEareSFFR
Sioux Falls Fire Rescue is committed to protecting the people and property of our community from hazards and emergencies through safety education, risk reduction, and emergency response. 2020 was another exemplary example of keeping to the mission of SFFR, even as our organization worked through the COVID-19 pandemic. The adaptation and innovation that was implemented to persevere through the pandemic was a level that few had ever experienced. While technology was leveraged to remotely deliver inspections, instruction, and community education, our core mission to provide emergency response still required person-to-person contact in a world trying to isolate. On a daily basis, members were adapting to updated processes and protocols to mitigate the risk of exposure. I certainly never thought I would be drafting a policy to store previously used N95 masks for the potential sterilization and reuse due to supply shortages. These challenges were approached as opportunities to evaluate how we deliver our services and how can we deliver them even better. This was an incredibly trying time for our people, organization, and city and I feel it was handled commendably.

The year was also marked with major milestones as well. In January, we placed our first paramedic in service for response to advanced life support (ALS) calls. This achievement marks a decades-long goal of allowing our members to provide a higher level of care for our citizens. Sioux Falls is fortunate to have a robust and collaborative EMS system, and the addition of ALS transport capabilities to SFFR further increases the system capacity during times of high demand.

Sioux Falls Fire Rescue received the 2020 Senator Paul S. Sarbanes Fire Service Safety Leadership Award by the Congressional Fire Services Institute and National Fallen Firefighters Foundation. The award recognizes fire departments and organizations for their outstanding leadership in advancing firefighter health and safety. Sioux Falls Fire Rescue was the only career fire department to receive this award in 2020.

Sioux Falls Fire Rescue was the only career fire department to receive this award in 2020.

Sioux Falls continues to experience constant growth in all areas of the city. 2020 was another year of record building permits issued with increases in residential, commercial, and multifamily permits. In order to keep up with this growth, Sioux Falls Fire Rescue awarded and constructed Fire Station #12 on the southeast area of town. This station was a part of the City’s five-year capital improvement plan, which now includes land and design for Fire Station #13. In an ultimate testament to the City’s dedication to the growth and development of public safety, 2020 marked the adoption of an ordinance to fund the building of a $50M Public Safety Training Facility and Public Safety Answering Point (911 Center). Land was purchased in the northeast corner of Sioux Falls to support building the new facility. The facility is currently in the design phase of the project. After a construction bid is awarded, groundbreaking is set to occur in the fall of 2021.

Please enjoy our annual report, and we look forward to continuing to serve this great community in the upcoming year.
The Administration Division is responsible for a broad range of services that support, lead, enable, and partner with all divisions to meet the mission of Sioux Falls Fire Rescue (SFFR). These include promotional and hiring processes, Information Technology and data analytics, department budgeting, planning, purchasing, facilities maintenance, grants, contracts, and agreement oversight.

Administration

With 211 positions within SFFR, administration was busy working with partners within the department and support services such as Human Resources to ensure the hiring and promotions of qualified individuals in order to meet the demands of a growing community. With the challenges faced in 2020, finding ways to facilitate the continuing hiring and promotional needs in a fashion that would meet acceptable and safe processes, kept administration and our HR partners busy. Many more one-on-one and safe social distancing processes became common place to meet the continued need to ensure SFFR and the community had a safe, healthy, and prepared workforce. The demands in 2020 in the public safety realm didn’t diminish with the pandemic, and the support continued within the city to ensure the citizens would continue not only through 2020 but beyond to have a well prepared, adequately staffed, and outfitted department.

Keeping all 11 stations at the start of 2020 and adding the 12th by the end of the year functioning, updated, and running smoothly requires planning and budgeting. Working with the City facilities team, SFFR stations where serviced, repaired as needed, and kept working in an efficient and effective manner.

Continued on Page 7
In 2020, Sioux Falls Fire Rescue (SFFR) responded to 14,346 various emergency situations. Major fire responses and loss included fires at 1705 East Rice Street ($708,865 property and contents), 523 North Kiwanis Avenue ($503,400 property and contents), and 4200 North Cliff Avenue ($457,494 property and contents). The city of Sioux Falls had one fire fatality in 2020. The city of Sioux Falls incurred $7,012,500 of fire loss in 2020 and $799,907,973 worth of property and contents were exposed to fire. Sioux Falls Fire Rescue saved 99.12 percent of all the property and contents that were exposed to fire.

As the growth of the city continues, SFFR now provides services to 195,850 citizens and covers 80.16 square miles within the city of Sioux Falls. The population of the city grows by an additional 25 percent during the daytime as workers commute into the city. The Operations Division is tasked with emergency response and is responsible for the management of day-to-day activities of the 181 personnel assigned.

During 2020, SFFR traveled to 90 percent of all Priority 1 and 2 emergencies (lights and sirens) in 5 minutes and 14 seconds. Our 90 percent turnout time, the amount of time that it takes a crew to be paged, put on their firefighting gear, and leave the station, was 2 minutes and 1 second. Keeping low response time is a key component of maintaining our status as an internationally accredited fire department and our ISO rating of 1. The division is divided into two battalions: They are the North Battalion and the South Battalion. Other than the Operations Division Chief, all personnel work a 24-hour schedule. Emergency response included responding to and mitigating medical calls, injury accidents, fire notifications and related incidents, technical rescue, and hazardous material incidents. In addition to standard mutual aid agreements, SFFR has agreements in place with counties for response to Urban Search and Rescue incidents, weapons of mass destruction (WMD) incidents, and hazardous materials incidents in the region. A contract has been signed with the South Dakota Wildland Division to assist with wildland fires and prescribed burns in eastern South Dakota.

SFFR has locations identified as target hazards within Sioux Falls that we have set up specific response levels for. In addition to these locations, we have designated locations that have a high life safety concern, are critical to the infrastructure of Sioux Falls, or pose a serious threat to the surrounding area and plotted them on mapping software. In the event of a major disaster such as a tornado, the incident commander, police, or our crews will follow a predesignated route through their territories to rapidly assess the amount of damage to these sites. Our initial response level is dictated by the risk assessment of each of these target hazards. For example, the initial response may vary from four apparatus and a command vehicle (17 personnel) to six engines, one truck, one support vehicle, and one command vehicle (30 personnel). SFFR uses ESRI to collect target hazard and pre-incident planning information. This vital information is available to all members of our department when responding to one of these locations via an onboard data terminal.

Personnel in Operations normally conduct business inspections. The inspections also help crews become familiar with the businesses in their response area. Crews usually assist the Risk
2020 kept the SFFR and City support teams busy as the city ushered in its newest fire station in the growing southeast Sioux Falls area. Station 12 was finished earlier than planned and turned over to SFFR in early winter of 2020, and the members of the department began to outfit for service. Station 12 is located at 3300 South Faith Avenue and is scheduled for an official grand opening in May of 2021 in conjunction with the graduation of 15 new firefighters planned for the growth of the department and city.

SFFR and other city, county, and regional teams in partnership were also busy planning for other needs related to public safety, which included a public safety campus for both Fire and PD members to train new and current members and support training for others in the region. This campus was also planning to include a new 911 center to meet the needs of our areas emergency response communication and dispatching. Detailed design work for all components of the new campus were completed throughout 2020 and a City-initiated bond process for funding was undertaken and approved for the project. The City and its partners will be looking for construction to start sometime in 2021.

Team work is the key to success, and the department continued to work collaboratively with all City departments and support services. Having relationships with all frontline departments and support departments ensures that the City, its members, and visitors are being served as efficiently and effectively as possible. The 2020 budget reflects the priorities of safety in and for the community and is delivered by hard-working, well trained, and professional members. The budget that SFFR is in trusted with is directed toward managing and developing an all-hazards agency that is tasked with being prepared for and responding to all types of emergencies.

2020 brought the union and City teams back together formally to collectively and successfully develop the 2021–2023 agreement between the City of Sioux Falls and Local #814 International Association of Firefighters. This process, especially during such stressful times as we saw in 2020, has been beneficial for the entire team to collectively work together to find solutions that are in the best interest of all involved and ultimately meet the common mission of the highest service to the City of Sioux Falls.

The office team at Fire Headquarters and Fire Prevention/Risk Reduction had another busy year in support of the department and its members through customer service, payroll, purchasing, data collection, Quality Assurance (QA), and clerical support. These dedicated members of the department are the backbone to ensuring the mission and the interactions with customers on a daily basis are successful.
The mission of the Fire Prevention/Community Risk Reduction Division is to save lives and protect property in the City of Sioux Falls through the strategies of fire code enforcement, public education, investigation, and engineering. The division’s effectiveness was measured through trend analysis of the incidents and circumstances of fire causes and analysis of fire behavior resulting in dollar loss, injury, or fatalities within Sioux Falls. During 2020, fire prevention made strides in reducing fire dollar loss and fatalities. Overall trends for fire loss declined from 2018 to 2019, with fire losses down from 8.2 million to 7.5 million. Due to Covid-19 restrictions, many inspection activities were either curtailed or canceled. Fire Prevention Division continues to seek ways to develop collaborative relationships with other local charitable and non-charitable organizations to provide community risk reduction efforts, leverage technology, streamline processes, and gain new efficiencies—all in an effort to provide outstanding fire and life safety services to the community.

**COMMUNITY RISK REDUCTION**

During 2020, the division added key responsibilities to the overall Fire Prevention mission. A key factor for a growing community like Sioux Falls is to address community issues related to unhoused community members, drug abuse, and mental health while planning for the continued growth in fire, emergency medical and rescue responses. The central concern is Sioux Falls Fire Rescue (SFFR) has become not only the service of last resort, but also the service of first resort. SFFR is increasingly tasked with providing a broader spectrum of services to the community. While SFFR is equipped with training and tools to mitigate emergent issues, the department is not well equipped to address community issues related to unhoused community members, drug abuse, and mental health. Community issues that cannot be solved within the resources of SFFR response require a different process. Therefore, it was necessary for SFFR to look at processes that are more efficient and create partnerships with other agencies for solutions to these challenges.

Community Risk Reduction (CRR) is a process to identify and prioritize local risks, followed by the integrated and strategic investment of resources (emergency response and prevention) to reduce their occurrence and impact. The position of CRR Specialist serves as a focal point of development, coordination, collaboration and execution of the risk reduction program. A comprehensive CRR program would involve multiple departments, community partners, firefighters, and other staff, focused on achieving results in a culture that recognizes the importance of proactively preventing or mitigating the impact of incidents within our community. The concept of CRR has formal processes that include steps, activities and outcomes outlined through the National Fire Protection Association and Vision 20/20: National Strategies for Fire Loss Prevention.

With the increasing Calls For Service (CFS) for lift assists the need of managing the call volume was necessary to work towards keeping repeat users from abusing the service. There was a significant increase in calls, and an increasing number of individuals using the 9-1-1 service more than once a day.

Working with the Department of Human Services with individuals that were using the service sometimes for the first time or multiple times began with filling out a referral form for individuals that needed assistance. A link
was added to our own internal website that sent the information directly to DHS along with a follow-up checkbox in our reporting software which notified our CRR coordinator for lift assists. The coordinated approach has provided a way of communicating information between the agencies. The benefit of working together on these cases has led to a decrease in the individuals that had been using this service often and some that had been using these services for years. This process has also lead to a more efficient way of recognizing patterns before they become a habitual user of the services, which has lead to getting assistance where it is needed in an expedited manner.

**CODE ENFORCEMENT**

Enforcement of adopted fire code is the responsibility of all Firefighters. Sioux Falls Fire Rescue provides fire and life safety services to the community through comprehensive code enforcement activities, including operational licensing, and recurring inspections. 2020 is the fifth year the division used an electronic solution for all inspections and code enforcement processes. Every inspection with ongoing fire code violations initiated notice of violations letter to the building or business owner and all uncorrected violations ended with citations issued. All follow up inspections requested also follow the same process. The electronic code enforcement capability is already causing a drop in violations across the city and greatly enhances life safety in all inspected buildings and businesses.

**PUBLIC EDUCATION**

Sioux Falls Fire Rescue provides a variety of fire safety and injury education programs. Working in conjunction with American Red Cross, Good Samaritan Society, Live Well and other public safety organizations, our community-based risk reduction strategy continues to thrive. This public/private partnership effort also included blood pressure checks and emergency preparedness tips. Due to Covid-19,

- **Number of homes visited:** 68
- **Alarms installed:** 148
- **Batteries installed:** 136

Each grade in the public/private school system consists of approximately 1,700 students. In addition, there are over 420 licensed day cares and preschools in Sioux Falls. Many of these facilities are involved in in-service training to meet the state requirements. The Fire Prevention Division provides an instructor and the training content for these in-services. Fire stations in Sioux Falls host approximately 175 tours per year as requested by citizen groups. Channel 16, which is a City-owned cable television station, runs

*Continued on Page 10*

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**SMOKE ALARM NUMBERS FOR 2020**

- **Homes visited:** 68
- **Smoke alarms installed:** 148
- **Batteries installed:** 136
PSAs and prevention information frequently. Trade shows, mall exhibits, and speaker’s bureau type presentations are commonly made in the community. At the end of October each year, the annual Change Your Clock, Change Your Battery campaign reaches homes in targeted areas.

Sioux Falls Fire Rescue’s grade school education is conducted through programs focusing on kindergarten through fifth grade with program content tailored to specific audiences. As a new function, Fire Prevention added additional capabilities by providing online scheduling for grade school fire safety programs. During this year, a new Fire Safety House was deployed to all third grade students. In collaborations with Avera Health and Home-builders of the Sioux Empire graphics were added recognizing our shared goal for maintaining home safety. As the community grows, public education programs are continually evaluated for content and effectiveness to enhance future delivery.

**FIRE INVESTIGATION**

Fires occurring within the City of Sioux Falls are required by state law and adopted fire code to be investigated for origin and cause. These determinations are necessary to define whether the fire was incendiary, accidental, natural, or undetermined. This determination provides the framework for developing strategies to minimize future fire occurrences and injuries. When a fire is determined to be accidental in origin, investigation results are used to eliminate or reduce future occurrences through fire code revisions and public education programs. If a fire is determined incendiary, investigators work in conjunction with Sioux Falls Police and other investigative agencies to conduct full investigations with the goal of prosecuting those responsible.

**PLAN REVIEWS**

A centerpiece of fire engineering within Sioux Falls Fire Rescue is conducting plans review on infrastructure and fire protection features for new construction and renovations. As the city continues to annex in undeveloped property, key fire code provisions of vehicle access and hydrant layout are reviewed for compliance during the planning process. New structures are reviewed for required fire protection features including fire sprinklers, alarms and special extinguishing systems. Implementing new Land Management software has proven to be a critical asset, as 2020 ended the streak of consecutive record years in construction valuations; however, the growth in construction was still very strong. Implementing new technology will continue to be a focus in 2021; online permitting applications, reviews and inspections are all digital process. These enhancements will hopefully bring improved focus to customer service and streamlined processing for future projects.
ITEMIZATION OF INCIDENT TYPE

SFFR ORGANIZATION AND RESOURCES

SFFR is 1 of 12 major organizational units of the City of Sioux Falls. The department is led by the Fire Chief who reports to the Mayor. The department is divided into six divisions: Administration, Operations, Fire Prevention/Community Risk Reduction, Professional Standards and Training, EMS and Special Operations, and Emergency Management. This report contains sections from each division.

The department had an operating budget of $29,540,603 in 2020 used to provide services in the areas of fire suppression, emergency medical basic life support, technical rescue, hazardous materials mitigation, fire prevention, public education, and to maintain 11 fire stations and 24 response apparatus. The department has 211 personnel assigned to it, with 181 of those working in the Operations Division.

FIRE STATISTICS

In 2020, Sioux Falls had one death from fires, keeping the five-year average to 1.0.

Sioux Falls had 358 fires and fire loss was $7,012,500 in 2020. Our five-year average for fires is 308 and dollar loss is $6,245,315.

INSURANCE RATING

The Insurance Services Office (ISO) rating is important because it is the basis for property insurance for most insurance companies. It has a direct bearing on insurance costs for our citizens. The rating is based on the fire department, water delivery system, and emergency communications dispatch system. SFFR was designated a rating of 1 in November 2015.

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<td>159</td>
<td>127</td>
<td>116</td>
<td>118</td>
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<td>Public Assembly</td>
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<td>9</td>
<td>5</td>
<td>14</td>
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<td>11</td>
<td>9</td>
<td>4</td>
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<td><strong>Total Nonresidential Fires</strong></td>
<td>50</td>
<td>35</td>
<td>34</td>
<td>40</td>
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<tr>
<td>Cars, Trucks, and Buses</td>
<td>75</td>
<td>45</td>
<td>79</td>
<td>76</td>
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<td>Planes, Trains, and Special Use</td>
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<td>5</td>
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<td>Outside Storage, Crops, etc.</td>
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<td>11</td>
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<td>Grass and Wildland Fires</td>
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<td>All Others</td>
<td>0</td>
<td>1</td>
<td>4</td>
<td>10</td>
<td>6</td>
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<td><strong>Total Nonstructure Fires</strong></td>
<td>149</td>
<td>102</td>
<td>142</td>
<td>184</td>
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<td>Emergency Medical and Rescue</td>
<td>7,251</td>
<td>6,634</td>
<td>6,482</td>
<td>6,746</td>
<td>6,821</td>
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<td>False Alarms</td>
<td>1,661</td>
<td>1,809</td>
<td>1,528</td>
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<td>118</td>
<td>115</td>
<td>93</td>
<td>79</td>
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<td>Hazardous Materials</td>
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<td>199</td>
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<td>Other Hazardous Responses</td>
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<td>858</td>
<td>673</td>
<td>526</td>
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<td>All Other</td>
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<td><strong>Total Nonfire</strong></td>
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<td>13,342</td>
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<td>Total for All Incidents</td>
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<td>13,606</td>
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<td>Five-Year Average Deaths: 1.0</td>
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<td>Fires</td>
<td>358</td>
<td>264</td>
<td>292</td>
<td>342</td>
<td>282</td>
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<td>Five-Year Average Fires: 308</td>
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<td>Dollar Loss</td>
<td>$7,012,500</td>
<td>$7,502,621</td>
<td>$8,285,303</td>
<td>$4,090,874</td>
<td>$4,335,278</td>
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<td>Five-Year Average Dollar Loss: $6,245,315</td>
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The mission of Emergency Management is to lessen the loss of life and reduce injuries and property damage during natural and manmade incidents through mitigation, preparedness, response, and recovery.

Major Emergency Management efforts for 2020 included:

**Preparedness**
- **Disaster Exercises**
  - Statewide Tornado Drill—April 22, 2020
  - Sioux Falls Regional Airport Tabletop Exercise—June 24, 2020
  - Veterans Administration Active Shooter Full-Scale Exercise—September 11, 2020
  - Flu Shot Drive through Vaccination Clinic—September 22, 2020
- **Training**
  - ICS 400—January 7-8, 2020
  - G-393 Mitigation for Emergency Managers—January 21-22, 2020
  - G-290 Basic Public Information Officer—January 28-29, 2020
  - Substantial Damage 101—January 28, 2020
  - ICS 300—February 18–20, 2020
  - Individual Assistance—February 20, 2020
  - Flood Fight Operations—February 25-26, 2020
  - Event Security Planning—March 3-4, 2020
  - Salamander Credentialing System—August 26, 2020
  - Business Continuity Planning—September 2–3, 2020
  - ICS 300—September 9–11, 2020
  - Access and Functional Needs Planning—September 29-30, 2020
  - ICS 300—October 20–22, 2020
  - G-191 EOC/ICS Interface—October 27, 2020
  - ICS 400—November 17–28, 2020
  - Recovery from Disaster—December 9–10, 2020
  - ICS 300—December 11–13, 2020

**Warning**
- Outdoor Warning Sirens: Emergency Management maintains a system of 79 outdoor warning sirens to alert the public in the event of tornadoes threatening the community. The system is tested monthly in addition to a daily radio communications test.
- Emergency Notification System: The City of Sioux Falls maintains a community emergency notification system to communicate to employees and to the public through voluntary texts, email, and voice messages, the federal Emergency Alert System (cable override) and federal Wireless Alert Network (emergency text messaging).
Major Incident Responses

Spring Flood Preparedness

In late 2019, the City of Sioux Falls developed a flood fight team to prepare for expected major flooding in spring 2020. The team studied flood forecasts, developed operations, volunteer management and communications plans, ordered needed resources, and prefilled 25,000 sandbags. Fortunately, a drier than normal winter and spring reduced the flood threat and possible impacts to the community.

COVID-19

The South Dakota Department of Health (SDDOH) confirmed the first case of the COVID-19 virus in Minnehaha County on March 10, 2020. A Unified Command with the City Health Department, Avera Health, and Sanford Health was formed and the Emergency Operations Center (EOC) was activated and staffed by the City Multi Agency Coordination Team (MACT). The MACT coordinated and supported public information, specimen collection sites, vaccine dispensing efforts, public safety operations, City Continuity of Operations, support and guidance to business and education sectors, a recovery center to provide isolation/quarantine options for at risk populations, and economic relief to the community. The impact of this historic event has been widespread and felt by all individuals in the community through illness, deaths, strained healthcare and the first response systems, impacted businesses, government services, mass gatherings, and closed schools.

The Emergency Operations Center remained operational for a record 110 days. Unified Command continued to coordinate community response and recovery to COVID-19 throughout the year and into 2021.

Civil Disturbance

Late in the afternoon of May 31, 2020, an estimated 3,000 individuals gathered at Van Eps Park in downtown Sioux Falls to protest the death of George Floyd in Minneapolis. The Emergency Operations Center was activated to support response efforts that included providing for a safe and peaceful protest and security and protection of critical public infrastructure. Sioux Falls Police, Sioux Falls Fire Rescue, Public Works, Mayor’s Office, Metro Communications, Minnehaha County Sheriff, Minnehaha County Emergency Management, Lincoln County Sheriff, South Dakota Highway Patrol, South Dakota Division of Criminal Investigation, and the South Dakota National Guard worked together to support these efforts.

Following speeches by event organizers, the protesters, along with a number of vehicles, made their way through the city to the Empire Mall on West 41st Street. During an attempt to break into the Empire Mall, protesters assaulted law enforcement officers with rocks and other items. Law enforcement was able to repel and disperse the protesters. The protests resulted in damage to law enforcement vehicles and private property. Nearby businesses were vandalized and looted. The City issued a curfew in the area. Fortunately, there were no serious injuries to law enforcement personnel.
Sioux Falls COVID-19 Response

October 2020
The Professional Standards/Training Division is responsible for a broad range of services that support and enable the mission of Sioux Falls Fire Rescue (SFFR). These include oversight of the training center, its staff and training programs, professional development credentialing and qualifications of SFFR members, annual Strategic Plan review, accreditation management, conducting post incident analysis, internal and external communications such as social media and the #WeAreSFFR newsletter, and community partnerships.

**V.L. Crusinberry**  
*Fire Training Center*

The mission of the Sioux Falls Fire Rescue Training Center is to practice and promote excellence in fire service instruction. The training center is committed to and responsible for providing relevant, challenging, and evidence-based training. Our service supports the greater mission of Sioux Falls Fire Rescue and our core values while honoring the traditions of our past. The training center team is composed of all the members of the Professional Standards/Training Division. The team had another outstanding year where training and education was appropriately aligned with current fire service trends and comprehensive topics. The entire year of training was diverse in nature and extremely well received by the members of SFFR. The SFFR Training Team was comprised of three training officers; Captain Todd Lowe, Fire Apparatus Operator Michael Bauers, and Firefighter Jon Randby. EMS Educators Amy Marsh and Jeremy Robertson are also part of this team. Throughout the past year, they expanded on best practices and produced innovative 21st century training for the firefighters of SFFR. Focus was placed on firefighter health and safety along with building construction with modern materials.

Once again, several outside agencies utilized the SFFR Training Center campus to improve upon their skills for public safety. Some of these agencies included:
- Joe Foss Field Fire Department
- Sioux Falls Police Department
- Sioux Falls Police Department S.W.A.T.
- Sioux Falls Police Department Bomb Squad
- Sioux Falls Police Department K-9
- Minnehaha County Sheriff’s Department
- SD Air National Guard Fire Department
- U.S. Probation Office
- 323rd CBRN Company

The interagency training has proven to be a significant benefit for all agencies to not only improve their own strategies and tactics, but to enhance the positive relationships that have developed among agencies. The local volunteer fire departments that utilize the SFFR Training Center campus were:
- Minnehaha County Fire Departments
- Lincoln County Fire Departments

Below is a list of the courses that were delivered by the SFFR Training Center this past year.
- 2020 Cadet Academy (16 weeks)
- S-270 Basic Air Operations
- Fire Instructor I Certification Course
- Hazmat Operations
- Hazmat Incident Commander Certification Course

Continued on Page 16
PROFESSIONAL STANDARDS AND TRAINING, continued

Proposed training center

Continued from Page 15

- NFA R0314—Command and Control of Fire Department Operations at Target Hazards
- Fire Officer I Certification Course
- Incident Safety Officer Certification Course
- Drill I: Aircraft Emergencies
- Drill II: Special Operations Drill—Hazmat, EMS, and Technical Rescue
- EMS Drill: Treatment of Pediatric Patients
- Search Specialist Certification Course

Strategic Plan Review

SFFR’s current 2018-2022 Strategic Plan was issued in June 2017. SFFR reviews the Strategic Plan on an annual basis to maintain a living document status in which improvements and or changes that have been made on behalf of the Strategic Plan are recognized and reported upon.

An addendum was written and incorporated the SFFR BHAGs that were developed in conjunction with the Strategic Plan and shared with City administration. Goal statements are as follows:

- Enhance Community Risk Reduction (CRR)
- Enhance Community Workforce Efforts
- Public Safety Training Center

Community Partnerships

SFFR strives to be a community partner in many beneficial ways. Community service is our business and all areas of the department have a community focus. The annual Heroes Behind the Badges blood drive provided a fun and friendly event between SFFR and the Sioux Falls Police Department to support the Community Blood Bank and their mission to ensure enough blood is available for those in need during the holiday season. During the 25th annual drive, blood donations between both agencies totaled 1,071 units, with the real winners of the event being the 3,213 patients positively affected by those donations.
2020 proved to be historic in so many ways. First, the obvious, COVID-19! COVID-19 became the topic and focus of planning, response, and funding in 2020. One of the major priorities of 2020 related to the COVID-19 pandemic was preserving the health and safety of the workforce. Areas with heavy workforce impact by COVID-19 saw staffing shortages, reduction in services, and potentially long-lasting effects from the pandemic. The City of Sioux Falls, along with all of our partners including the health systems, banded together to create safe operating practices to protect our workforce and service capability.

SFFR started providing Advanced Life Support (ALS) EMS care to the Sioux Falls community on February 10, 2021! This is truly a milestone in our organization’s history. All of the EMS partners worked together in a coordinated and collaborative effort led by the Regional EMS Authority (REMSA) to develop a Special Operations trained group of SFFR Paramedics into REMSA Senior Paramedics. The overall enhancement program was great for our EMS system to plan and develop standardization and cohesion among all partners and personnel. Below are a couple examples of this standardization:

- Standardized REMSA Patient Care Protocols—all partner agencies
- Standardized EMS equipment (e.g., LP-15, EZ-IO, LUCAS, IV pumps, ventilators)
- Standardized senior paramedic orientation and testing/certification
- Standardized EMS education and continuing education

The enhancement program will continue to forge great system agency partner relationships and cohesion in the effort to continue providing excellent patient care to the community.

Along with all of the EMS enhancements, the EMS team has been hard at work to streamline the EMS patient care report process. The goals are to reduce duplicate entry, capture needed data for QA/QI, and continue to provide an accurate and thorough patient care chart.

**Special Operations**

US&R saw a decrease in utilization in 2020 in comparison to 2018 and 2019, with historic flooding and tornadoes. The team stayed plenty busy nonetheless. In 2020 the US&R team continued their rigorous and continuous training program including acceptance
of six new members to the US&R team. These new members starting their initial certification courses in their march towards full US&R Technician status.

- Pat Kaffar
- Chris Lohan
- Eric Engberg
- Jack Claussen
- Matt Hill
- Zach Weisenburger

The US&R team continued to plan and outline the process to build and implement dive rescue jointly with SFPD into our City rescue capabilities. This program is another example of evaluating hazards within our community that present increased risk related to population growth near water within Sioux Falls. We look forward to great things from this team. Captain Duffy and FF Flannery have stepped up and been selected as the SFFR leads for this Dive Rescue Team project.

The Hazmat team has been equally as busy. This team played a huge part early on in the COVID-19 pandemic to establish decontamination procedures, sites, and operations for all of public safety in the region. The Hazmat team delivered the IAFF and crews

- Mullen Fire near Laramie, WY—Rapid Extraction Module (REM) (Wildland RIC)
- Bridger Foothills Fire near Bozeman MT—1 engine and crew
- Pine Gulch Fire near Grand Junction, CO—1 Engine and crew

Every year brings new changes to apparatus and equipment. 2020 was no different, and as we adjust to match the needs of a growing community, many times our fleet adjusts as well. Below is a list of apparatus changes in 2020:

- ISU was moved to Station 1—Structure Fire and Special Operations Response
- WL-9 was added to the fleet coupled with the attenuator
- Tender 10 was moved to
Station 11—cross-staff with Truck 11 and Wildland 11

- Engine 10 was placed in-service

A few new apparatus pieces were added to our fleet. Below is a list of these new vehicles:

- Engine 1 (Unit 26)
- Squad 12 /912 (Unit 44)
- EUV 12 (Unit 11)
- Inspector Pickups (2)—(Units 162 and 163)

Along with new apparatus and apparatus moves, there is the backbone of our fleet—our Emergency Vehicle Technicians (EVTs)! I cannot express the gratitude SFFR has for our EVTs and the diligent care they provide every day. In addition to repairs, modifications, troubleshooting, and warranty work, this team also keeps SFFR compliant with the following critical processes we take for granted:

- Pump testing
- Ladder testing
- Apparatus design
- Rescue tool repair and service
- Part coordination and ordering
- SCBA compressor repair and service
- Utility equipment instruction and certification

The EVT team is fully certified to the highest level available for emergency vehicles. Their certifications include pumps, hydraulics, ladders, chassis, welding, and HVAC, to name a few. This is in addition to being fully ASE certified diesel mechanics. Cole Beckman, Mitch Boysen, and Denny Matthews provide an invaluable service to our organization. Great Job!
PERSONNEL
SERVICE ANNIVERSARIES

January
5 Years of Service
Clarke, Jason
Dieren, Eric
Funke, Joseph
McNamara, Andrew
Mydland, Matthew
Nelson, Darres
Olson, Mark
Schroeder, Adam
Siebenahler, Jordan
Smith, Jeremy
Smith, Cody
Young, Chad

25 Years of Service
Scandin, Troy
Ward, Kendall

5 Years of Service
Paszkiewicz, Phillip
Willis, Terry

15 Years of Service
Herrboldt, Kent
Limesand, Ryan
Meier, Michael
Mortensen, Bo
Olson, Anthony
Schnetter, Troy
Schons, Timothy

20 Years of Service
Backer, Kurt
Bukovich, Mark
Gramlick, Michael
Ruml, Nathan
Smith, Joshua

February
1 Year of Service
Schmidt, Matthew
Kirchenwitz, Zachary
Claussen, Jack
Truckenmiller, Mathew
Van Dyke, Connor
Vargo, Clark
McManus, Riley
Blakeslee, Kyle

March
10 Years of Service
Bartz, Eric
Boden, Andrew
Cory, Johnathan
Frick, Adam
Hoekman, Timothy

25 years of Service
Schillerstrom, Timothy

30 years of Service
Engdahl, Eric
Farland, Randy

October
15 Years of Service
Chaplain Terry Fraker

November
1 Year of Service
Chaplain Judd Lindquist

December
1 Year of Service
Chaplain David Johnson

5 Years of Service
Ashley, Matthew
Buys, Nathan
Evertse, Mitchell
Fischer, John
Jacobsen, Jordan
Kaffar, Patrick
Murphy, Neal
Sanders, Jonathan
Smidt, Luke

PERSONNEL
SERVICE ANNIVERSARIES

Paszkiewicz, Phillip
Willis, Terry

15 Years of Service
Herrboldt, Kent
Limesand, Ryan
Meier, Michael
Mortensen, Bo
Olson, Anthony
Schnetter, Troy
Schons, Timothy

20 Years of Service
Backer, Kurt
Bukovich, Mark
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Smith, Joshua

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1 Year of Service
Schmidt, Matthew
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10 Years of Service
Bartz, Eric
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1 Year of Service
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Ashley, Matthew
Buys, Nathan
Evertse, Mitchell
Fischer, John
Jacobsen, Jordan
Kaffar, Patrick
Murphy, Neal
Sanders, Jonathan
Smidt, Luke
PERSONNEL

CHANGES AND AWARDS

RETIREES
Carlson, Heather ................................................................. January 14, 2020
Welbig, Timothy ............................................................. June 11, 2020
Christensen, Robert .......................................................... June 13, 2020
March, Dan ........................................................................... July 16, 2020
Havlovic, Michael ............................................................. October 2, 2020
Engdahl, Eric ..................................................................... October 16, 2020

RESIGNATIONS
Kirchenwitz, Zack ........................................................... February 8, 2020
Douglas, Matthew ........................................................... May 13, 2020
Smith, Cody ........................................................................ July 8, 2020
Schmidt, Matthew ............................................................ August 14, 2020

REASSIGNED
Matthaei-Goeman, Pearl—Service Tech............................... April 20, 2020

NEW EMPLOYEES
Cacaro, Glenn—Firefighter .................................................. January 27, 2020
Glaser, Brandon—Firefighter ............................................... January 27, 2020
Ellens, Mark—Firefighter .................................................... January 27, 2020
Attema, Tyler—Firefighter ................................................... January 27, 2020
O’Mara, Daniel—Firefighter ............................................... January 27, 2020
Rivera, Fernando—Firefighter ............................................. January 27, 2020
Sorensen, Taylor—Firefighter ............................................. January 27, 2020
Woodley, Sean—Firefighter ............................................... January 27, 2020
Biggs, Andrew—Firefighter ............................................... January 27, 2020

Capt. Garett Dulaney received the One Sioux Falls Challenge Coin.

EMS Educator Amy Marsh received the SDEMSA President’s Award

Firefighter of the Year
Luke Smidt

Captain Kendall Ward received the Lifetime Achievement Award.
AWARDS

Firefighters of the First Quarter are FAO Scott Rieland and Firefighter Randy Wold.

Firefighters of the Second Quarter are Firefighter Brendan Stancer and Firefighter Jeremy Smith.

**Firefighters of the Quarter**

**First Quarter**

**NOMINATION:** I would like to nominate two individuals that have demonstrated a passion for training our junior firefighters on E1, FAO Scott Rieland and Master FF Randy Wold. They are an integral part to SFFR’s success. They push new firefighters to be thinking firefighters. They are both very active in shaping our new FF Task book. They continue to evaluate the processes and look for ways to improve them. For these reasons, I would like to nominate both of them.

**Second Quarter**

**NOMINATION:** I would like to nominate firefighters Jeremy Smith and Brendan Stancer for FFOQ. Although they may have not created a new training prop or a new community involvement program, they have worked hard to care for Jodi and Kendall Ward during Kendall’s sickness and of course after his passing. Jeremy and Brendan proved what it means to be a firefighter with SFFR: From organizing a T-shirt fundraiser that was able to raise over $2,000 for Jodi and Dalton, to helping Jodi cope with what was happening and what would soon happen. FF Smith and FF Stancer exemplify what I would like our department culture to get back to: Dropping everything to help a brother in need, and becoming a resource for the Ward family when they needed them most. A few of our core values are displayed in both Jeremy and Brendan: Integrity—there is no doubt that both of these gentlemen will do the right thing and be open and honest with whomever they are with. I believe that the Ward family benefitted greatly from this attribute. Service—These men are an asset to our community. There were countless phone calls and meetings with other crew members, as well as Jodi, that proved their service to be invaluable. Excellence—Jeremy and Brendan are both upstanding people that work well as a team to get a job done.

Here are a few examples of what I observed in FF Smith and FF Stancer:

- While doing a service project for Kendall and Jodi, it was decided that Jodi would not be able to mow their lawn with the mower they had for much longer. Upon leaving the house, it was decided that they needed to arrange some way to get Jodi a new mower that ran better and was easier to push.

- FF Stancer took it upon himself to organize the T-shirt fundraiser. Brendan fielded multiple phone calls, emails, and text messages asking about and coordinating the printing and distribution of shirts.

- When asked to participate in Captain Ward’s funeral, both men were honored to be pallbearers.

- We have had multiple conversations about how to help Jodi, Dalton, and Kendall’s mom Gloria during this time, and not to forget about them as the years go on. The extended family aspect is real with these men.

I assume that each of these men would say it was no big deal, and they were just doing what they knew was right. I agree, but working with these men on a daily basis has helped me to see the values that they have and the commitment that they have made to the citizens of Sioux Falls as well as the SFFR. I am honored to work beside them daily.
AWARDS

Firefighter of the Quarter
Third Quarter

NOMINATION: I would like to nominate FF Luke Smidt for Firefighter of the Quarter. His accomplishments are as follows: 1) Mr. Smidt has worked to help develop the Return to Work Program in partnership with Sanford Power and Physical Therapy. 2) He has developed and now implemented the Department Daily Strength and Conditioning Program, in which he sends daily emails and texts to the participants. He has grown this number from the original four recipients to a large and growing group. 3) In partnership with the Sanford Power dietician, he developed and coordinated a department-wide nutritional seminar held August 15, 16, and 17.

These many admirable items are self-evident in their positive impact on our organization, our core values, as well as being an excellent representation of the City of Sioux Falls One Team model. His hard work and positive attitude would be served well by this honor.

Firefighter of the Quarter
Fourth Quarter

NOMINATION: I would like to nominate Captain Travis Willert for Firefighter of the Fourth Quarter 2020. Captain Willert is currently the captain at Station 11 and responsible for daily managing the maintenance and repair of 150 SCBAs and over 290 SCBA bottles for the department. Earlier this fall, Captain Willert worked with a vendor who was willing to bring their mobile hydrostatic testing machine to Station 11 to facilitate the five-year hydro test process on 81 SCBA bottles. This process typically required us to send these bottles out, a few at a time, to another location, wait for them to come back, then send out another small batch. With this many bottles due for testing, it would have taken a majority of the year to complete this. Captain Willert worked with the Leadership Team, was able to utilize personnel from all three shifts from Station 11 to help in the process and in doing so, was able to help complete this process in three days, saving numerous trips to stations to find the right bottles needed for testing and countless hours while waiting for them to get back from the testing facility.

Station 11 is also the location of the equipment and personnel who complete our annual fit testing of the several masks we wear for respiratory protection. This year, the phrase “respiratory protection” took a more prominent role in our daily lives. Not only did we complete the annual fit testing of several mask styles for our department members, SFFR worked with our partners at City Health to fit-test those who were at the front lines of dealing with their walk-in patients. Captain Willert also was tasked with working with the Sioux Falls School District to facilitate fit-testing nearly 100 of the nursing staff at several of the City’s schools.

Captain Travis Willert has done an exemplary job at managing the respiratory protection equipment and testing of said equipment, provided by SFFR. Captain Willert is mindful to make sure all SCBA C.A.R.E. Technicians are well informed of any changes or procedures needed to make sure our equipment is serviceable and ready for response.
AWARDS

Battalion Chief Brian Christiaansen is Chief Officer of the Year.

EMS Educator Jeremy Robertson received the SDEMSA Instructor of the Year award.

Inspector Steve Alberico received The Commission on Professional Credentialing—Fire Marshal credential.

American Legion Firefighter of the Year is Kirk Rangel.

Firefighter Tim Schons received a Peak Performance Award.
2020 Crew of the Year

Nomination:

I would like to take the opportunity to nominate all three shifts from Station 11 for their work in helping our department work through the respiratory protection challenges of dealing with the COVID-19 pandemic.

Each year our department fit-tests our personnel to the various types of masks that we use for respiratory protection. Some of our personnel have two to three different styles to be tested on annually. As word of the seriousness of the COVID-19 virus spread, our department was checking inventories of PPE items that could potentially run short. Additional N95 masks and cartridge filters were ordered, as well as numerous bottles of hand sanitizer. A large trailer load of Tyvek suits was acquired for additional protection as well. All these items were taken to Station 11 to be distributed as needed. OPIQ inventory lists were changed and the crews from Station 11 were the gatekeepers of these items. Not only were the crews from Station 11 tasked with storing and managing the inventory of these items, they were asked to continue fit-testing for all of our personnel and issue an additional mask for each person to ensure they had the highest level of protection available to them.

Station 11 crews were also tasked with fit testing some of our fellow City employees from the Health Department who were on the front lines of dealing with “walk-in” patients. They also worked with the Sioux Falls School District to fit test around 100 of their nursing staff at the many schools in the community. Fit testing is a task, that when we do our own people, takes about 3 months to complete the entire Department. In 2020, Station 11 crews were fit testing someone on a fairly regular basis, only stopping long enough to send equipment in for calibration.

In the past year, the crews at Fire Station 11 have gone above and beyond in creating a database of personnel to fit test and store results, schedule those people to stop by and complete the fit test, manage and store inventory of PPE for personnel during the pandemic, and remain proficient in emergency response. For their work in keeping us equipped with personal protective equipment as it relates to the ongoing pandemic, I would like to nominate the following members from Station 11 as the 2020 Crews of the Year for Sioux Falls Fire Rescue:

Station 11 Crew Members:
Captain Robert Dykstra • Captain David Peterson • Captain Travis Willert
FAO Michael Isaak • FAO Ryan Limesand • FAO Terry Willis • FAO Steve Mattson
FF Harvey Enalls • FF Garret Gilmour • FF Darin Cox
FF Mark Olson • FF Jeff Van Zee • FF Jordan Siebenahler

Respectfully submitted,
Michael Koopman, Battalion Chief
PROMOTIONS

Matt Douglas was promoted to FAO on January 13.

Rachael Van Beek was promoted to Captain on February 10.

Chad Young was promoted to FAO on May 18.

Andrew Wall was promoted to FAO on June 15.

Tony Hanson was promoted to FAO on June 15.

Dan Wagner was promoted to Captain on June 29.

Joe Funke was promoted to FAO on June 29.

Nick Kurvink was promoted to FAO on July 13.

Ryan Farsdale was promoted to FAO on October 5.

Anthony Bivens was promoted FAO on October 19.

Johnathan Cory was promoted to Captain on October 19.
Jaxon John Neises was born February 24 to Jarud and Rachel Neises.

Ava Murphy was born March 13 to Neal and Sarah Murphy.

Emmy Renee Van Dyke was born May 8 to Connor and Jade Van Dyke.

Jace Alan Smith was born August 10 to Jeremy and Gwen Smith.

Ada Ruth Funke was born August 28 to Joe and Taylor Funke.

Lily Fischer was born October 30 to John and Katie Fischer.

Emarie Kay Clark was born November 7 to Dylan and Shelby Clark.

Mara Elaine Hanson was born November 14 to Tony and Laura Hanson.

Cambell Lee Ruml was born November 23 to Nate and Valerie Ruml.

Finn Brooks Cacaro was born December 14 to Glenn and Lexi Cacaro.
Alberico, Stephen.......................... Fi
Alvey, Jon ........................................ FAO
Anderson, Scott ............................... Capt
Ashley, Matthew................................. FF
Attema, Tyler .................................... FF
Backer, Kurt ..................................... MFF
Baier, Andrew ................................. Capt
Balzer, Todd ..................................... MFF
Bauers, Michael ............................... FAO
Biggs, Andrew ................................. FF
Bivens, Anthony ............................... FAO
Blakeslee, Kyle .................................. FF
Boden, Andrew ................................. FAO
Boe, Trent ....................................... Capt
Bosler, William ................................. FAO
Brunton, Steven ............................... BC
Bukovich, Mark ................................. DC
Burdick, Guy ..................................... FAO
Buys, Nathan ................................. FF
Cacaro, Glenn ................................. FF
Carlson, Heather ............................... Capt
Christensen, Robert ........................... FAO
Christiaansen, Brian ......................... BC
Clark, Dylan ................................... FF
Clarke, Jason .................................. FF
Clausen, Michael ............................... BC
Claussen, Jack ................................. FF
Cory, Johnathan ............................... Capt
Cox, Darin ....................................... FF
Cox, Ryan ....................................... CRR
Davis, Ryan ................................. Capt
DeBoer, Clint ................................. Capt
Deck, Darryn ................................. FAO
Dieren, Eric .................................... FF
Dirksen, Harlan ............................... FAO
Donelan, Patrick ............................... Capt
Douglas, Matthew ............................. FAO
Duffy, Patrick ................................. Capt
Dulaney, Garett ............................... Capt
Dykstra, Robert ............................... Capt
Eggink, Stephanie ............................. FF
Elens, Mark ................................. FF
Enliss, Harvey ............................... FF
Engberg, Eric ................................. FF
Engdahl, Eric ................................. Capt
Evertse, Mitchell ............................. FF
Farland, Randy ............................... Capt
Farsdale, Ryan ................................. FAO
Fedders, Tim .................................. FAO
Fessler, Steven ............................... DC
Fey, Brandon ................................. FF
Fischer, John ................................. FF
Flannery, Robbie .............................. FF
Fluit, Nathan ................................. FF
Foster, Rocky ................................. Capt
Frick, Adam ................................... FF
Funke, Joseph ................................. FAO
Galbreath, Shannon .......................... FI
Gilmour, Garret ............................... MFF
Glasier, Branden ............................. FF
Goodroad, Brad ............................... FC
Gramlick, Michael ........................... Capt
Greer, Shawn ................................. FF
Groen, Josh ................................. FF
Hair, James ................................. Capt
Hanson, Anthony ............................. FAO
Hanssen, Tony ............................... FF
Havlovic, Michael ............................ MFAO
Helm, Jeff ................................. DC
Herrboldt, Kent ............................... FAO
Herther, Adam ............................... FF
Hill, Jeremy ................................. FAO
Hill, Matthew ............................... FF
Hitzenroth, Jr., Donald .......................... FF
Hoekman, Timothy ............................. FAO
Hofer, Chris ................................. FF
Irsfeld, Christopher ......................... Capt
Isaak, Michael ............................... FAO
Jacobsen, Jordan ............................. FF
Jensen, David ................................. BC
Johnson, Curtis .............................. FF
Kaffar, Patrick ................................. FF
Kirchenwitz, Zack ............................. FF
Kolda, Kyle ................................. FF
Koolmo, Graham ............................. FAO
Koopman, Michael ......................... BC
Kringstad, Brian ............................... Capt
Kurvink, Nicholas ............................. FAO
Lacey, William ............................... Capt
Langenfeld, Luke ............................. FF
Lanier, Dean ................................. FM
Lehr, Ryan ................................. FF
Limesand, Ryan ............................... FAO
Lohan, Chris ................................. FF
Lowe, Todd ................................. Capt
Luebke, Dustin ............................... FF
Luther, Nick ................................. Capt
Maag, Barry ................................. FF
March, Daniel ................................. FAO
Marzolf, Jason ............................... Capt
Mattson, Jason ............................... Capt
Mayfield, Colt ............................... F
McAreavey, Matthew ....................... BC
McGuire, Kevin ............................. FAO
PERSONNEL

McManigal, Jay ................................... FAO
McManus, Riley .................................... FF
McNamara, Andrew ............................... FF
Medema, Doug ................................ Capt
Meier, Michael ................................. FAO
Menage, Scott .................................... FAO
Morgan, Zachary ................................. FF
Mortensen, Bo ................................ Capt
Mulder, Wade ................................ Capt
Murphy, Kyle ................................ FF
Murphy, Michael ................................. Capt
Murphy, Neal ................................ FF
Mydland, Matthew ............................ FF
Neises, Jarud ................................ Capt
Nelsen, Darres .................................. FAO
Nugteren, Timothy ............................... FAO
Nusbaum, Adam ................................. FF
Olson, Anthony ................................ FF
Olson, Mark ..................................... FF
Olson, Michael ................................. FF
O’Mara, Daniel ................................. FF
Orth, Conley ................................ FAO
Paszkiewicz, Phillip ......................... FF
Petersen, David ................................. Capt
Peterson, Bradley ............................... Capt
Peterson, Jackson ............................... FAO
Pontrelli, Mitchell .............................. FF
Pugliese, Travis ................................. FF
Rahm, James .................................. FF
Randby, Jon ................................ FF
Rangel, Kirk ..................................... FAO
Rauk, Ryan ................................ FF
Reel, Thomas ................................. FAO
Ridge II, John ................................ Capt
Rieland, Scott ................................. FAO
Rivera, Fernando ............................. FF
Ruml, Nathan ................................ Capt
Sanders, Jonathan .............................. FF
Scandin, Troy ................................ Capt
Scherbring, Christopher .................... FF
Schillerstrom, Timothy ....................... Capt
Schmidt, Matthew ............................. FF
Schmidt, Michael .............................. FI
Schneider, Dan ................................ Capt
Schnetter, Troy ................................. FAO
Schons, Timothy ............................... MFF
Schroeder, Adam .............................. FF
Sharpe, Garrett ................................. FF
Siebenahler, Jordan ......................... FF
Skiles, Daniel ................................ Capt
Skoglund, Christopher ...................... FAO
Skuza, Richard ................................. FAO
Small, Robert .................................. FAO
Smidt, Luke ................................ FF
Smith, Cody ................................. FF
Smith, Jeremy ................................. FF
Smith, Joshua ................................ Capt
Sona, Kevin ................................ Capt
Sorensen, Taylor .............................. FF
Stancer, Brendan .............................. FF
Stark, Ian .................................. FAO
Strasser, Nathan ............................... FAO
Stratmeyer, Paul ............................... FAO
Strom, Reed ................................. FAO
Talley, David ................................. Capt
Thier, Michael ................................. Capt
Titus, Jay ........................................ DC
Tjeerdsma, Tyler ............................. FI
Top, Michael ................................ BC E/I
Tracy, Benjamin ................................. FAO
Truckenmiller, Matthew .................... FF
Van Beek, Rachel .............................. Capt
Van Dyke, Conner ............................. FF
Van Gundy, Brook ............................. FF
Van Riesen, Grant ............................ Capt
Van Zee, Jeff ................................ FF
Vanden Top, Matthew ....................... FF
Vargo, Clark ................................. FF
Vosburg, Bradley ............................ FAO
Vosburg, Cody ................................. FAO
Voth, Kristian ................................. FF
Wagner, Daniel ............................... Capt
Wall, Andrew ................................ FAO
Wallace, David ................................. FF
Ward, Kendal ................................. Capt
Weber, Shannon ............................... FF
Weisenburger, Zachary ..................... FF
Welbig, Timothy ............................... FAO
Wentz, Russell ................................. FF
Willert, Travis ................................. Capt
Willis, Terry ................................ FAO
Wilson, Michael ............................. FF
Wold, Randy ................................ MFF
Woodley, Sean ................................. FF
Young, Chad ................................. FAO