Policies and information

About this route
The Crosstown West fixed route runs on Saturdays alongside the SAM On Demand bus service.

Rides can still be requested to or from any Crosstown route stop in the On Demand Transit app.

Riders do not need to schedule a ride on Crosstown West through SAM On Demand. A list of stops and times are available inside this brochure.

SAM On Demand
SAM On Demand is an on-demand bus service on Saturdays that allows riders to schedule a ride between any two Sioux Area Metro bus stops.

More information about how to use SAM On Demand is included inside this brochure, or at siouxfalls.org/sam.

General information
No service is provided on Sundays, New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

Listen to local radio/TV stations for service changes due to weather-related conditions or go to siouxfalls.org/sam.

All buses pick up passengers on the way to and from the garage.

Sioux Area Metro provides services without regard to race, color, gender, religion, national origin, age, or disability, pursuant to local, state, and federal laws.

Any person with questions or requests for accommodations, or who believes they have been discriminated against, call Sioux Area Metro at 605-367-7151.

Fares
Listed fares are exact change only:
- Adults and students
  - 1 ride ........................................ $1.50
- Persons with disabilities*
  - 1 ride ........................................... 75¢
- 65 and older/Medicare cardholder*
  - 1 ride ........................................... 75¢
- Children
  - ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT
  - 1 ride, 6–10 years old............... 75¢
  - 5 years and younger ................. Free

* Eligibility card required

Stops on this route

Saturday Schedule WEST
A full list of bus pass options is available at the Downtown Bus Depot, 120 E. 11th St., or online at siouxfalls.org/sam

Outbound
- Minnesota/11th NW corner
- Minnesota/13th SW corner
- Minnesota/18th NW corner
- Minnesota/21st NW corner
- Minnesota/26th NW corner
- Minnesota/29th NW corner
- Minnesota/33rd SW corner
- Minnesota/37th NW corner
- Minnesota/41st NW corner
- 41st/Norton NE corner
- 41st/Grange NE corner
- 41st/West NE corner
- 41st/Western NE corner
- 41st/Holly NE corner
- 41st/Kiwanis NE corner
- 41st/O’Gorman entrance
- 26th/Shirley (mid block)
- 34th/Louise SW corner
- Louise/Walmart NW bench corner

Inbound
- 41st/Porter SW corner
- 41st/adjacent
- to Big Sioux River
- 41st/Kiwanis NE corner
- 41st/Elmwood SW corner
- 41st/West SW corner
- 41st/Grange SW corner
- 41st/Summit SW corner
- Minnesota/40th SE corner
- Minnesota/37th SE corner
- Minnesota/33rd NE mid-block
- Minnesota/30th SE corner
- Minnesota/26th SE corner
- Minnesota/22nd SE corner
- Minnesota/19th SE corner
- Minnesota/16th SE corner
- Minnesota/13th SE corner
- 11th/Dakota SW corner

All buses are fully accessible to the disabled.
1. Schedule a ride anytime in the app, online, or by phone.

2. Wait for the bus at the selected stop and board when it arrives.

3. Ride the bus to your destination.

Ride Reminders

1. SAM On Demand targets a ride pick up window that starts with your scheduled time or as much as 20 minutes after. Please do not leave the bus stop area during this ride window time.

2. In some cases, a ride may be beyond the 20 minute window, but you can monitor your ride on the app.

3. To help you schedule your ride, remember that it will take you 30–60 minutes to complete your ride from the time you schedule for pick up to time you are dropped off.

4. If you are unable to make your pick up time, please cancel your trip, otherwise a no show will be noted to your account.

How to book a ride
In-app
Download the app at siouxfalls.org/sam or scan the code:

Online
samondemand.org
Phone
605-367-7151

Headed to work or an appointment?
The “Drop-off at” option in the app is recommended.

When scheduling by drop-off time, riders may arrive at their destination up to 20 minutes before the scheduled time.