Policies and information

About this route
The Crosstown East fixed route runs on Saturdays alongside the SAM On Demand bus service.

Rides can still be requested to or from any Crosstown route stop in the On Demand Transit app.

Riders do not need to schedule a ride on Crosstown West through SAM On Demand. A list of stops and times are available inside this brochure.

SAM On Demand
SAM On Demand is an on-demand bus service on Saturdays that allows riders to schedule a ride between any two Sioux Area Metro bus stops.

More information about how to use SAM On Demand is included inside this brochure, or at siouxfalls.org/sam.

General information
No service is provided on Sundays, New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

Listen to local radio/TV stations for service changes due to weather-related conditions or go to siouxfalls.org/sam.

All buses pick up passengers on the way to and from the garage.

Sioux Area Metro provides services without regard to race, color, gender, religion, national origin, age, or disability, pursuant to local, state, and federal laws.

Any person with questions or requests for accommodations, or who believes they have been discriminated against, call Sioux Area Metro at 605-367-7151.

Fares
Listed fares are exact change only:
Adults and students
1 ride ........................................ $1.50
Persons with disabilities*
1 ride ........................................ 75¢
65 and older/Medicare cardholder*
1 ride ........................................ 75¢
Children
ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT
1 ride, 6–10 years old.................. 75¢
5 years and younger.................. Free
* Eligibility card required

A full list of bus pass options is available at the Downtown Bus Depot, 120 E. 11th St., or online at siouxfalls.org/sam

Stops on this route

Outbound
10th/Indiana
10th/between Cliff and Van Eps
10th/Blauvelt SW corner
10th/Jessica SW corner
10th/St. Paul SW corner
10th/Lowell SW corner
10th/Blaine SW corner
10th/Hy-Vee SW corner
10th/Bahnson SW corner
10th/Runnings
West side of Walmart building
Arrowhead Parkway/
Highline SW corner
High line Pl/Target driveway
Century Theaters

Inbound
Arrowhead Highline NW corner
10th/Cleveland NW corner
10th/Lowell NE corner
10th/Jessica NW corner
10th/Blauvelt NE corner
10th/Cliff NE corner
10th/Fairfax NE corner

All buses are fully accessible to the disabled.

No Smoking
No Audio (without earphones)
No Animals (except service animals)
No Eating or Drinking
No Liter or Spilling
No Dangerous or Flammable Items

Downtown Depot
120 East 11th Street • 367-7151

JUNE 2022

siouxfalls.org/sam
1. Schedule a ride anytime in the app, online, or by phone.

2. Wait for the bus at the selected stop and board when it arrives.

3. Ride the bus to your destination.

**Ride Reminders**

1. SAM On Demand targets a ride pick up window that starts with your scheduled time or as much as 20 minutes after. Please do not leave the bus stop area during this ride window time.

2. In some cases, a ride may be beyond the 20 minute window, but you can monitor your ride on the app.

If you don’t have the app, call 367-7151 to ask for your ride status outside the 20-minute window.

3. To help you schedule your ride, remember that it will take you 30–60 minutes to complete your ride from the time you schedule for pick up to time you are dropped off.

4. If you are unable to make your pick up time, please cancel your trip, otherwise a no show will be noted to your account.

**How to book a ride**

- **In-app**
  Download the app at siouxfalls.org/sam or scan the code:

- **Online**
  samondemand.org

- **Phone**
  605-367-7151

**Headed to work or an appointment?**

The “Drop-off at” option in the app is recommended.

**When scheduling by drop-off time, riders may arrive at their destination up to 20 minutes before the scheduled time.**