Sioux Falls Coordinated Public Transit - Human Services Transportation Plan

Provider/Stakeholder Groups Meeting
April 2, 2008
10 a.m.
Agenda

- Introductions
- Background/Purpose of the Plan
- Planning Process
- Public Outreach
- Provider/Stakeholder Survey
- Preliminary Goals
- Discussion of Unmet Needs
- Next Meeting
Overview of Coordinated Planning Process
Purpose of the Plan

- Identify transportation needs of:
  - Older adults
  - Persons with low-incomes
  - Persons with disabilities
- Identify gaps/overlaps in service
- Identify those services that work well - let others know
- Develop strategies for meeting identified needs/overlaps
- Prioritize strategies for funding and implementation
Background of the Plan

♦ SAFETEA-LU Requirement
  - Applies to three FTA programs:
    • Section 5310 Transportation for Elderly and Persons with Disabilities
    • Section 5316 Job Access and Reverse Commute
    • Section 5317 New Freedom Program
  - Competitive selection required
  - Applicant must show project “derived” from a coordinated plan

♦ Required Part of LRTP
  - Multimodal needs / Improvement plan for region
Long Range Plan Elements

- Interstate
- State/County Highways
- Arterials
- Collectors

Roadway

Non-Motorized
- Bike/walking Trails
- Sidewalks
- Sharing to Road

Transit
- Fixed Route
- Paratransit
- Coordinated Plan

Ridesharing

Prioritized 2035 Multimodal Plan
What is Coordination?

Definition: People working together to expand one or more transportation-related activities through joint action to realize benefits.

Types:
- Cooperation
- Joint use arrangements
- Consolidation
What are the Benefits of Coordination?

- Reduces/eliminates service duplication
- Provides more trips
- Improves service quality
- Reduces administrative and operations costs
- Frees up staff time for other tasks
- Provides access to additional funding sources
- Helps meet mandates
Obstacles to Coordination

- Reluctance to alter clients’ routes, modes, or schedules
- Real or perceived restrictions on use of funds or vehicles
- Perceived incompatibility of consumers
Coordination Requires:

- Leadership
- Commitment
- Planning
- Cooperation
Detailed Study Process

1. Monitor and Feedback
   - Needs
   - Cost Feasible
   - Benefits
   - Effort Required

2. Prioritize Recommendation Implementation

3. Develop Coordination Actions

4. Screen to Locally Preferred Strategies

5. Assess/Document Mobility Goals/Needs

6. Inventory Services
   - City Transit Agency
   - Service Agencies Providing Transportation
   - Service Agencies Not Providing Transportation

7. Identify Universe of Strategies to Address Needs
   - Identify Gaps/Needs
   - Operating Options:
     - One Stop Shop
     - Private Provider Coordination
     - Subsidized Taxi
     - Transit-Private Coordination

8. Technology Assessment
   - Performance Measures

Target Populations:
- Elderly
- Handicapped
- Low-Income
- Zero-auto Households
- Public Assistance Recipients

Season Falls
Coordinated Public Transit Human Services Transportation Plan

URS
Group Input

- **Provider survey**
  - Background on target populations
  - Include vehicle inventory
  - Recent sample of trips
  - Comments on Issues/Needs

- **Stakeholder survey**
  - Background on target populations
  - Comments on issues/needs

- **One to two additional meetings**
  - Review survey findings, assessment of needs
  - Review/prioritization of preliminary strategies
Public Outreach

- Plan overseen by Project Team
- Facilitated meetings with:
  - Providers
  - Stakeholder agencies
  - General public
- Project Information will be on City website
  - www.siouxfalls.org
Presentation/Discussion of Preliminary Plan Goals
Mission: The Sioux Falls Metropolitan Planning Organization seeks to provide efficient and effective local transportation services to meet the needs of the elderly, disabled, and low-income populations in the region.

Goals:
- Coordination: Capitalize on the human, capital, and service resources currently available through transportation providers in the MPO region.
Preliminary Plan Mission and Goals

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- **Efficiency**: Identify and implement feasible actions to streamline transportation services provided by human service agencies, local transportation providers, and public transit.

- **Availability**: Increase availability, accessibility, and affordability of transportation services for the providers and the consumers.
Goals:

- **Conduct a comprehensive public involvement effort that solicits the input of:**
  - Public, non-profit, and private transportation providers
  - Human service agencies
  - Other stakeholders representing the transportation-disadvantaged
  - General public.

- **Federal Funding:** Ensure eligibility for federal funding programs to support transportation services in the community.
Provider Survey
Provider/Stakeholder Surveys

- Mailback survey
- Three types of Questions:
  - Overview of Customer/Clients
  - Information on Trips (Provider Only)
  - Comments on Issues/Gaps

Agency/Transportation Provider Survey

(If you are not the most appropriate person to complete this survey, please forward it to the right person)

Follow-up may be required to process your survey

Name of Agency/Service Provider:
Primary Person Completing Survey (Name/Title):______________________________
Type of Agency (non-profit, public, private for profit):____________________________
Phone Number (for follow-up):______________________________
E-mail address (for follow-up):______________________________
Date Survey Completed:______________________________

1. Please describe your organization's service area (e.g., by county, municipality, zip code).
__________________________________________________________________________

2. What clientele do you serve? Check all that apply.
   - Disabled ___________________ Low Income ___________________
   - Elderly ___________________ General public ___________________
   - Adults ___________________ Other (specify) ___________________
   - Youths ___________________ ________________________________

3. Does your organization provide transportation, either as an operator or as a purchaser of service, on a regular basis for your clients?
   - Yes – Do you operate your own vehicles, contract out the service, or both?_________________________
     If contracting, what is the name of contractor(s)_________________________
   - No – Please skip to Question 20

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Provider/Stakeholder Surveys

- **Trip Sample (Provider Only)**
  - Provide three days worth of trip logs (???) for typical days of service (include Sat/Sun if appropriate)
  - Submit in electronic format (if possible)
  - Provide complete address information

- **Return survey by Friday, April 11, 2008**

- **Questions:** Call Ann Ogoreuc:
  - (412) 503-4583

  Or Debra Gaikowski
  - 367-8892