POST ON YOUR REFRIGERATOR FOR QUICK REFERENCE

Emergencies, call 9-1-1

WHO TO CONTACT with your concerns or questions

Animal Control Questions, General Information | 605-367-7000

- · Stray animals
- · Barking dogs
- Nuisance wild animals (skunks, opossums, bats in the house, etc.)

City Attorney | 605-367-8880

Uncorrected violations

Code Compliance Officer | 605-367-8613

Emerald Ash Borer Information

· Helpline Center at 2-1-1

EMERGENCIES 9-1-1

· Police and Fire

Engineering | 605-367-8601

- · Sidewalk and curb hazards
- · Sidewalk specifications
- · Drainage issues

Environmental + Household Hazardous Waste | 605-367-8276

- Recycling of residential electronics
- Disposal/recycling of household chemicals and waste
- General recycling questions/requirements
- Home Healthcare Needle Disposal Program
- · Storm water discharges

Fire Non-Emergencies 605-367-8093

- · Illegal burning
- · Free smoke alarms

Health 605-367-8760

- · Garbage accumulations
- · Vehicle parts
- · Rubbish and waste material
- Unlicensed or inoperable vehicles/ trailers on private property
- Yard waste

Health 605-367-8760

- · Animal waste
- Litter
- Graffiti

Housing Repairs (Income-Based) 605-367-8180

- · Owner occupied homes
- Mobile homes
- · Rental housing properties
- Housing Programs

Housing Rights and Retention 605-367-HOME (4663)

- · Landlord-tenant rights education
- Fair Housing Awareness
- · Housing crisis referral and retention

Human Relations | 605-367-8745

- · Discrimination complaints
- Non-discrimination/ anti-harassment training

Landfill 605-367-8162

- · Garbage can lids and can placement
- · Garbage removal requirements
- · Waste removal companies
- Leaf and tree drop off/yard waste

Lawn Watering Schedule 605-373-6971

· Watering violations, schedule

Mosquito Control | 605-367-8284 605-367-8799 (after hours)

 Stagnant water/mosquito breeding sites

Neighborhoods 605-367-8889

Parking Citations | 605-367-8170

- · Citation payments, questions, or concerns
- · Parking permits

Parks and Recreation 605-367-8222

- Low hanging branches over streets and sidewalks
- · Approved street tree list
- Dead trees

Police Non-Emergencies 605-367-7000

- Vehicles and trailers parked on the street
- Vandalism

Pothole Hotline | 605-367-8002

Property Maintenance 605-978-6900

- Dilapidated housing conditions/ property maintenance
- · Sidewalk snow removal/complaints
- · Grass and weeds (taller than 8 inches)
- Noxious weeds
- · Improper parking of vehicles/trailers

Street Light Outage | 605-373-6979

Streets 605-367-8255

- Street hazards
- · Snow removal (snow gates)

Zoning Enforcement | 605-367-8254

- · Building and land use
- · Property signs/private fences

